

UW Medicine

2017 ANNUAL REFRESHER TRAINING

AIRLIFT NORTHWEST INFORMATION SHEET

Airlift Northwest

6505 Perimeter Road South, Suite 200, Seattle, WA 98108 206.521.1599

MISSION AND PATIENTS ARE FIRST

Mission:

Improve health and serve communities by saving lives wherever needed, 24 hours a day — every day.

CULTURAL AWARENESS

INTERPRETER SERVICES

24 hours a day, 7 days a week for more than 90 languages

Interpreters are certified through the State of Washington and can assist with barriers related to language and culture.

INFECTION AND PREVENTION CONTROL

Antimicrobial Stewardship

Did you know?

- 50% of hospitalized patients are given an antibiotic
- 1 in 8 clinic patients are given an antibiotic
- AND at least 30% of these prescriptions are medically unnecessary
- Antibiotics are associated with:
 - Adverse reactions (like allergic reactions)
 - Increased bacterial resistance, leading to more illnesses, complications, and deaths

- Increased C. difficile infections
 - How can I help?
 - Know why your patients are taking antibiotics and for how long
 - Educate patients that the majority of colds and upper respiratory infections are caused by viruses and do not require antibiotic treatment
 - Questions?
 - Contact the Antimicrobial Stewardship Program at your facility
 - HMC/UWMC Antibiotic Guidelines are available at: <https://occam.uwmedicine.org>
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PATIENT SAFETY



The Patient Safety Network (PSN) is the online incident reporting system for Airlift Northwest. What do you need to know about the Patient Safety Network:

- The Patient Safety Team reviews every reported event.
- Emails are immediately sent to managers.
- Data is reviewed for trends.
- Events and trends may be used to support system changes.
- PSN is a way to get the right people notified of your concern.
- Contact your Patients Safety Network representative to find out how to anonymously report events.

Where can you access the PSN?

- The icon to access the PSN is on any UW Medicine computer or desktop.
- Easy to access and easy to use

ENVIRONMENT OF CARE

Emergency Phone numbers: **DIAL 911**

HOW TO ACCESS SDS/MSDS:

Mychem website: You can find the link "**MyChem/MSDS**" on the Intranet under "**Top Tools**"



In the event of a MyChem outage, Security has redundant access to all SDS/MSDSs.

Call Security Services/Public Safety when an SDS/MSDS is needed urgently and MyChem is not functioning.

REPORT WORKPLACE VIOLENCE

- Your supervisor
- UW Safe Campus

MEDICAL EQUIPMENT FAILURES

- To report equipment failures: Contact Clinical Engineering
- All medical equipment used in patient care areas is inspected before first use.
- Loaner equipment, rental, physician owned, research evaluation equipment must also be inspected prior to being used in a patient care area.

MEDICAL EQUIPMENT FAILURES

EQUIPMENT FAILURE TO DOS

Report all medical equipment problems.

Equipment involved with possible injury or death of a patient must be removed immediately. **DO NOT** change device settings!

Report all equipment-related injuries, 'near-misses,' or potential problems.

Use of patient-owned equipment is strongly discouraged. Patient-owned equipment shall be inspected by clinicians to assure proper functioning and safety.

Extension cords are not allowed in patient care areas, unless approved.

UTILITY ISSUES & FAILURES

POWER OUTAGE TO DOS

Turn off unnecessary electrical equipment. Ensure critical equipment is plugged into red outlets.

Remain calm and in your work area.

Locate flash lights.

Continue work duties, where possible.

Should another emergency suffer power loss, follow procedures for both emergencies.

UTILITIES THAT MAY BE AFFECTED

Heating, cooling, and ventilation

Water supply and sewer backups: **DO NOT** put items down sinks, hoppers and toilets that do not belong, such as towels or Sani-cloths, this can cause the plumbing system to back up.

Medical gas and vacuum
Telephones