

QUIZ

Mission & Patients Are First®

NONE

Cultural Awareness

1. Working in healthcare, which cultural preferences do you consider? **Choose one or more preferences.**

- a. Food
- b. Greetings
- c. Religious practices
- d. Personal space
- e. Sexual orientation
- f. Medications
- g. Body language
- h. Beliefs and values
- i. Time perspective

2. Circle TRUE or FALSE.

TRUE OR FALSE	Sexual harassment includes unwanted sexual or gender-based conduct that is severe, persistent or pervasive enough that it creates an intimidating, hostile working environment, or unreasonably interferes with work performance.
TRUE OR FALSE	Gender-based harassment is not considered sexual harassment.
TRUE OR FALSE	Sexual harassment is the deliberate or repeated behavior of a sexual nature that is not welcome, not asked for, and not willingly returned.
TRUE OR FALSE	Sexual harassment only includes members of the opposite sex harassing each other.
TRUE OR FALSE	The UW policy prohibiting retaliation does not cover retaliation for cooperation with or participation in any investigation of allegations of harassment; it only covers individuals who report the initial concern.
TRUE OR FALSE	Harassers can be held personally liable.

Infection Prevention

3. Circle TRUE or FALSE.

TRUE OR FALSE	When caring for a patient with clostridium difficile, sanitize hands with an alcohol sanitizer.
TRUE OR FALSE	Hand hygiene, gown, and gloves are required before entering into a Contact Enteric Patient’s room.
TRUE OR FALSE	<p>Cross contamination can occur when accessing supplies.</p> <ul style="list-style-type: none"> • Clean hands to access supplies. No gloves touching supplies. • Use new clean gloves to move from dirty to clean. • Use a dedicated stethoscope in contact precaution rooms. • Use single use scissors for changing dressings. • Items removed from patient rooms must be cleaning and disinfected before going to the next patient. • Any item that has been in the patient room is considered CONTAMINATED.
TRUE OR FALSE	<p>An exposure incident is specific contact with blood or OPIM that is capable of transmitting a blood borne disease.</p> <p>EXPOSURE INCIDENT: A specific eye, mouth, other mucous membrane, non –intact skin or parenteral contact with blood or other potentially infectious materials (OPIM) that results from the performance of an employee’s duties.</p> <p>Examples of non-intact skin include skin with dermatitis, hangnails, cuts, abrasions, chafing, or acne.</p>
TRUE OR FALSE	Accidental needle sticks or contaminated sharp injuries are the least common exposure routes.

Patient Safety

4. Circle TRUE or FALSE.

TRUE OR FALSE	One of the National Patient Safety Goals is verifying patient identity prior to any intervention.
TRUE OR FALSE	“What is your date of birth”? and “What is your Social Security number”? are the two identifying questions that MUST be asked when identifying patients.

Environment of Care

NONE

Compliance & Ethics

5. Circle TRUE or FALSE.

TRUE OR FALSE	Claims submitted for reimbursement must accurately reflect the services provided.
TRUE OR FALSE	UW Medicine cannot retaliate against employees who report compliance concerns.
TRUE OR FALSE	You may not solicit, receive, or offer anything of value, including gifts in exchange for healthcare services or referrals.
TRUE OR FALSE	UW Medicine confidential data stored on mobile devices must be password protected, but not encrypted.
TRUE OR FALSE	The following are all examples of best practices of data stewardship: <ul style="list-style-type: none"> • Encryption • Updating your operating system • Updating your anti-virus • Using CTRL-ALT-DELETE to lock workstation when not in use • Using a strong password

6. Which are best practices for printed data stewardship?

- a. Ensuring faxes are sent to correct recipient.
- b. Clearing restricted or confidential information from printers immediately.
- c. Disposing of information appropriately when no longer needed.
- d. Securing your work area when not in use.
- e. All of these above.