

## QUIZ ANSWERS

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### Mission & Patients Are First®

NONE

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### Cultural Awareness

1. Working in healthcare, which cultural preferences do you consider? **Choose one or more preferences.**

- a. Food
- b. Greetings
- c. Religious practices
- d. Personal space
- e. Sexual orientation
- f. Medications
- g. Body language
- h. Beliefs and values
- i. Time perspective

**ANSWER: All of the cultural preferences listed above should be considered when working in healthcare.**

2. Circle TRUE OR FALSE.

<b>TRUE</b>	Sexual harassment includes unwanted sexual or gender-based conduct that is severe, persistent or pervasive enough that it creates an intimidating, hostile working environment, or unreasonably interferes with work performance.
<b>FALSE</b>	Gender-based harassment is not considered sexual harassment.
<b>TRUE</b>	Sexual harassment is the deliberate or repeated behavior of a sexual nature that is not welcome, not asked for, and not willingly returned.
<b>FALSE</b>	Sexual harassment only includes members of the opposite sex harassing each other.
<b>FALSE</b>	The UW policy prohibiting retaliation does not cover retaliation for cooperation with or participation in any investigation of allegations of harassment; it only covers individuals who report the initial concern.
<b>TRUE</b>	Harassers can be held personally liable.

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**Infection Prevention**

**3. Circle TRUE OR FALSE.**

<p><b>FALSE;</b>  <b>When caring for patients with clostridium difficile, you must use soap AND water upon exiting a patient's room.</b></p>	<p>When caring for a patient with clostridium difficile, sanitize hands with an alcohol sanitizer.</p>
<p><b>TRUE;</b>  <b>Hand hygiene, gown, and gloves are REQUIRED before entering the patient's room. Prior to leaving the patient's room, remove PPE and perform hand hygiene with soap and water.</b></p>	<p>Hand hygiene, gown, and gloves are required before entering into a Contact Enteric Patient's room.</p>
<p><b>TRUE</b></p>	<p>Cross contamination can occur when accessing supplies.</p> <ul style="list-style-type: none"> <li>• Clean hands to access supplies. No gloves touching supplies.</li> <li>• Use new clean gloves to move from dirty to clean.</li> <li>• Use a dedicated stethoscope in contact precaution rooms.</li> <li>• Use single use scissors for changing dressings.</li> <li>• Items removed from patient rooms must be cleaning and disinfected before going to the next patient.</li> <li>• Any item that has been in the patient room is considered <b>CONTAMINATED</b>.</li> </ul>
<p><b>TRUE</b></p>	<p>An exposure incident is specific contact with blood or OPIM that is capable of transmitting a blood borne disease.</p> <p><b>EXPOSURE INCIDENT:</b> A specific eye, mouth, other mucous membrane, non –intact skin or parenteral contact with blood or other potentially infectious materials (OPIM) that results from the performance of an employee's duties.</p> <p>Examples of non-intact skin include skin with dermatitis,</p>

	hangnails, cuts, abrasions, chafing, or acne.
<b>FALSE; MOST COMMON EXPOSURE ROUTE</b>	Accidental needle sticks or contaminated sharp injuries are the least common exposure routes.

**Patient Safety**

**4. Circle TRUE OR FALSE.**

<b>TRUE</b>	One of the National Patient Safety Goals is verifying patient identity prior to any intervention.
<b>FALSE; The two identifying questions that MUST be used to identify patients are: What is your date of birth? AND What is your name?</b>	“What is your date of birth”? and “What is your Social Security number”? are the two identifying questions that <b>MUST</b> be asked when identifying patients.

**Environment of Care**

**NONE**

**Compliance & Ethics**

**5. Circle TRUE OR FALSE.**

<b>TRUE</b>	Claims submitted for reimbursement must accurately reflect the services provided.
<b>TRUE</b>	UW Medicine cannot retaliate against employees who report compliance concerns.

<b>TRUE</b>	You may not solicit, receive, or offer anything of value, including gifts in exchange for healthcare services or referrals.
<b>FALSE;</b>  <b>UW Medicine confidential data stored on mobile devices must be password protected AND encrypted.</b>	UW Medicine confidential data stored on mobile devices must be password protected, but not encrypted.
<b>TRUE</b>	<p>The following are all examples of best practices of data stewardship:</p> <ul style="list-style-type: none"> <li>• Encryption</li> <li>• Updating your operating system</li> <li>• Updating your anti-virus</li> <li>• Using CTRL-ALT-DELETE to lock workstation when not in use</li> <li>• Using a strong password</li> </ul>

**6. Which are best practices for printed data stewardship?**

- a. Ensuring faxes are sent to correct recipient.
- b. Clearing restricted or confidential information from printers immediately.
- c. Disposing of information appropriately when no longer needed.
- d. Securing your work area when not in use.
- e. All of these above.**