

UW Medicine

**2017 ANNUAL REFRESHER
TRAINING**

**HARBORVIEW MEDICAL CENTER
INFORMATION SHEET**

Harborview Medical Center

325 Ninth Ave. Seattle, WA 98104 206-744-3000

MISSION & PATIENTS ARE FIRST

Harborview's Mission

Its primary mission is to provide healthcare for the most vulnerable residents of King County; to provide and teach exemplary patient care; to provide care for a broad spectrum of patients from throughout the region; and to develop and maintain leading-edge centers of emphasis.

CULTURAL COMPETENCY

INTERPRETER SERVICES

24 hours a day, 7 days a week for more than 90 languages

Harborview Medical Center has a long history of caring for patients who have an array of language and communication needs. It is part of our mission.

Interpreters are certified through the State of Washington and can assist with barriers related to language and culture.

INFECTION PREVENTION & CONTROL

Utilize Powered-Air-Purifying Respirators (PAPR) should be reserved for aerosolizing/cough producing procedures.

PAPR CONTACTS:

Clinical Engineering	744-3496	Report equipment failure or needed repairs
Medical Stores	744-8384	Procure PAPR units ; purchase hoods
Employee Health	744-3081 ; pgr 663-2318	Report exposures or concerns at any time
Infection Control	744-9560 ; pgr 663-8872	

* 3M Versaflo PAPR respirators do not protect against hazardous fumes or vapors, and do not provide Oxygen. Consult Dept Supervisor for more further respirator instructions

To report exposures or concerns: Contact Employee Health/Infection Control/Nursing Supervisor

Antimicrobial Stewardship

Did you know?

- 50% of hospitalized patients are given an antibiotic
- 1 in 8 clinic patients are given an antibiotic
- AND at least 30% of these prescriptions are medically unnecessary
- Antibiotics are associated with:
 - Adverse reactions (like allergic reactions)
 - Increased bacterial resistance, leading to more illnesses, complications, and deaths
 - Increased C. difficile infections
- How can I help?
 - Know why your patients are taking antibiotics and for how long
 - Educate patients that the majority of colds and upper respiratory infections are caused by viruses and do not require antibiotic treatment
- Questions?
 - Contact the Antimicrobial Stewardship Program at your facility
 - HMC/UWMC Antibiotic Guidelines are available at:
<https://occam.uwmedicine.org>

Care of the Patient with Highly Pathogenic Infection (HPI) at UW Medicine

UW Medicine is prepared for care of a patient with possible or confirmed Ebola

All patient access points are screening patients for risk factors for Ebola.

The most current information on Ebola and Ebola Care at UW Medicine is available on your hospital intranet site. – some hospitals transfer to Harborview.



PATIENT SAFETY

The Patient Safety Network (PSN) is the online incident reporting system for Harborview Medical Center.

What do you need to know about the Patient Safety Network:

- The Patient Safety Team reviews every reported event.
- Emails are immediately sent to managers.
- Data is reviewed for trends.
- Events and trends may be used to support system changes.
- PSN is a way to get the right people notified of your concern.
- Contact your Patients Safety Network representative to find out how to anonymously report events.

Where can you access the PSN?

- The icon to access the PSN is on any UW Medicine computer or desktop.
- Easy to access and easy to use

ENVIRONMENT OF CARE

Emergency Phone numbers

Medical Emergencies in the Medical Centers: **DIAL 222**

Activate when staff discovers a person who is:

- In cardiac and/or respiratory arrest
- Unconscious and does not appear to be breathing
- Unconscious and breathing
- Unresponsive or unable to communicate
- Presenting symptoms of stroke

Initiate Basic Life Support (CPR), if trained to do so.

Security Emergency: **DIAL 4-5555**

HMC Campus and off-site locations: **DIAL 911**

Emergency Codes: (see next page)

EMERGENCY CODE	EMERGENCY SITUATION
Code Red	Fire
Code Blue	Cardiac or Respiratory Failure
Code Orange	Hazardous Material Spill or Release
Code Gray	Out of Control Patient
Code Silver	Active Shooter
Code Amber	Infant and/or Child Abduction
Code Zebra	Heightened state of Alert
External Triage	External Disaster
Internal Triage	Internal Disaster
Internal Triage + Bravo	Bomb Threat
Internal Triage + Cyber	Cyber Disaster
Internal Triage + Echo	Evacuation

A **Code Blue** will be called overhead and a designated Code Blue team responds. Only those on the Code Blue Team & staff in the area should respond.

Code Silver - Active Shooter: An emergency response to an active shooter event.

Call HMC Security Dispatch Center emergency number (**4-5555**) from a house phone or (911) if calling from a cell phone or HMC off-site clinics and report a CODE SILVER - ACTIVE SHOOTER.

HOW TO ACCESS SDS/MSDS:


Mychem website: You can find the link “**MyChem/MSDS**” on the Intranet under “**Top Tools**”






In the event of a MyChem outage, Security has redundant access to all SDS/MSDSs.

Call Security Services/Public Safety when an SDS/MSDS is needed urgently and MyChem is not functioning.

WASTE SEPARATION

Waste Generated	Waste Examples	Disposal Container	Waste Picked by
Sharps	Needles, lancets, razor blades, scalpels, broken ampoules	Red Sharps bin 	EVS Contractor
Biohazard	Materials saturated with body fluids or blood such as bandages, dressings, gloves, suction containers,	Red biohazard bin with red bag	HMC Environmental Services (EVS)

	blood bags, tubing		
Chemotherapy or Pharmaceutical Waste	Partial doses of medications (aborted/expired doses sent to Pharmacy), chemo-contaminated syringes, tubing, contaminated PPE, spill clean-up materials	Yellow chemotherapy waste bin or Pharmaceutical waste bin (black or white/blue bins) 	HMC Environmental Services (EVS)
Chemicals	Formalin, Xylene, other lab chemicals, unknown chemicals, pesticides	Labeled container provided by department	UW Environmental Health & Safety (EH&S)
Batteries	Alkaline, nickel cadmium, lithium, nickel metal hydride batteries	Label battery container provided by department or EVS 	HMC Battery drop-off or UW EH&S for large containers

REPORT WORKPLACE VIOLENCE:

- Your supervisor
- HMC Security Services
- UW Safe Campus

MEDICAL EQUIPMENT FAILURES

- To report equipment failures: Contact Clinical Engineering
- All medical equipment used in patient care areas is inspected before first use.
- Loaner equipment, rental, physician owned, research evaluation equipment must also be inspected prior to being used in a patient care area.

EQUIPMENT FAILURE TO DOS

Report all medical equipment problems.

Equipment involved with possible injury or death of a patient must be removed immediately. **DO NOT** change device settings!

Report all equipment-related injuries, 'near-misses,' or potential problems.

Use of patient-owned equipment is strongly discouraged. Patient-owned equipment shall be inspected by clinicians to assure proper functioning and safety.

Extension cords are not allowed in patient care areas, unless approved.

UTILITY ISSUES & FAILURES

Within ten seconds of a power outage, specific areas and essential systems will automatically transfer to the emergency power system.

POWER OUTAGE TO DOS

Turn off unnecessary electrical equipment. Ensure critical equipment is plugged into red outlets.

Remain calm and in your work area.

Locate flash lights.

Continue work duties, where possible.

Telephones - During telephone system failures, use blue phones, cellular phones or staff as runners.

UTILITIES THAT MAY BE AFFECTED

Heating, cooling, and ventilation

Water supply and sewer backups: **DO NOT** put items down sinks, hoppers and toilets that do not belong, such as towels or Sani-cloths, this can cause the plumbing system to back up.

Pneumatic tube system

Elevators: **If you get stuck in an elevator, stay calm and use the emergency number located in the elevator.**

Medical gas and vacuum

Telephones
