Configuring Internet Explorer for TotalLMS

Troubleshooting – if you cannot access TotalLMS.

If Microsoft Internet Explorer is not configured properly, you may have difficulty accessing the LMS. To properly configure Internet Explorer, please follow the steps below on each computer from which you will access the LMS.

1. Open Internet Explorer and select **INTERNET OPTIONS** from the **TOOLS** menu.

   ![Internet Explorer Options](image1)

2. Select the **SECURITY** tab from the **INTERNET OPTIONS** dialog box.

   Select **TRUSTED SITES**, then click the **SITES** button.

   ![Security Tab](image2)

3. In the **ADD** this Web site to the zone box, type **https://pcs.hmc.washington.edu** and click the **ADD** button. Make sure the **REQUIRE SERVER VERIFICATION (HTTPS) FOR ALL SITES IN THIS ZONE** is unchecked.

   ![Add Site](image3)

4. Click the **ADD** button, then click the **OK** button. Close the dialog box.

   ![Add Site Confirmation](image4)
5. Next click the **CUSTOM LEVELS** button.

6. Scroll down and enable “**RUN ACTIVEX CONTROLS AND PLUG-INS**” and “**SCRIPT ACTIVEX CONTROLS MARKED SAFE FOR SCRIPTING**”.
7. Scroll down and to the last setting, and choose “AUTOMATIC LOGON WITH CURRENT USERNAME AND PASSWORD”.

8. Click OK and close the Internet Explorer settings.