Service Awards Celebration

The 34th Annual UWMC Employee Service Awards - Celebrating Solid Gold Service - is on Friday, March 15, at the Sheraton Seattle Hotel. This year’s annual event celebrates those who reached a milestone anniversary in 2012 and the formal award recipients from 2012. Invitations were emailed to our 864 awardees and Management Council on January 23. Awardees are invited to attend free of charge, as well as the managers & supervisors of awardees. There is a fee of $25 for all guests.

The night consists of a lively cocktail hour, followed by a delicious plated dinner and an award presentation where all of the formal awardees and each milestone group are recognized. The night is topped off with dancing and socializing.

The past two years we’ve had 640 people attend - we’re hoping even more of our 2012 awardees will join us this year!

If you have any questions about this event, please contact Tara Brown at tarab34@uw.edu. If you have questions about eligibility, please contact Bhaskar Narayan at bhaskarn@uw.edu.

“I have never been especially impressed by the heroics of people who are convinced they are about to change the world. I am more awed by those who struggle to make one small difference after another.”

- Ellen Goodman, American journalist
January 21 was Martin Luther King, Jr. Day, and along with that, many people participate in a Day of Service. Here’s what a few UWMCers did on their ‘day on.’

I spent the weekend volunteering at Camp Korey in Carnation. This is a picture of one of the kids in the family I was working with. She found this awesome puppy outfit in the costume room, so I had a cute little puppy hanging on me all weekend. Learn more about Camp Korey at http://campkorey.org.

From their website: “Camp Korey serves children with serious and life-altering medical conditions and their families at no cost. They provide year-round recreation programs specially designed to support the medical needs of campers while letting them just be kids and have fun. Camp Korey was founded in 2005, and serves hundreds of kids and families each year. They help restore childhood through therapeutic recreation.”

Suzy Bruya, Operations Supervisor, Department of Rehabilitation Medicine

I have been doing a sock drive the month of January to benefit the Public Health Volunteer Corps Nurses that do foot care for the homeless. My goal was to collect 600 pairs of socks this month. (I am almost at my goal!). So far, the socks have benefitted the clinics at Union Gospel Mission, Recovery Cafe, The Pike Place Community Center, God’s Little Acre in Lake City, as well as the Urban Rest Stop in the University District. I learned about this need through the King County Nurses Association Newsletter. Many homeless people have foot problems, ulcers, and infections that can’t heal because they don’t have clean or dry socks. All of my coworkers on 8 North, as well as many friends, have helped me to reach my goal. Sock On!

Anne Masterson, RN, 8 North

My four-year-old daughter Monet and I had a wonderful time participating in Forterra’s (formerly Cascade Land Conservancy) forest restoration project at Westside Park in Redmond. We planted many native trees and shrubs where other volunteers had previously removed mountains of blackberry bushes. We also enjoyed learning about Forterra’s efforts and plans, and meeting friendly, hard-working folks.

Things went a bit south, when, after about 30 minutes, Monet began crying and having a meltdown because her toes were so cold. But just as I started heading to our car, a mom of three offered foot/toe and hand warmers to insert into Monet’s boots and gloves, saving the day!

With my wife needing to work on MLK, Jr. Day, it was a very special daddy-daughter day of service, community, learning and fun. Learn more about Forterra at http://www.forterra.org.

Many thanks to those who planned and organized such a wonderful, MLK, Jr.-honoring event!

Arnie Pelluer, Patient Care Technician, 7 North

Monet (4) learning about root systems and planting from “Forest Steward Program” on-site volunteer leader, Gary Smith.
Martin Luther King, Jr. Day of Service

My kids and I participated in the Miracle League Bowling with disabled kids at Lynnwood Bowling on Saturday, January 19. This was through UW Bothell. I was allowed to take pictures, and my daughter (left, in the purple Husky shirt) was awesome with the kids! We had a great time and look forward to doing it again.

Bobbie Low, Manager, Patient Access Services

I volunteered with the United Way of King County Emerging Leaders at Solid Ground from 10am-1pm. We were taking seeds bought in bulk and repackaging them for individual distribution in local food banks. I personally was working on a team with three other volunteers repackaging about 25lbs of sugar snap peas. Each packet included 1 tbsp. of seeds, and my best guess is that we filled over 1,000 packets. If all of those packets get distributed at the food banks there should be a huge crop of snap peas this summer. Delicious!

Stephanie J Schuster, Project Analyst, Enterprise Business Systems

Clockwise from L-R: 1. Our end product, over 1,000 little paper packets in a bucket. (Photo courtesy of Natasha Jarmick) 2. The packaging group! (Stephanie has her hair tied back sitting in the middle chair of the front row.) (Photo courtesy of Erica Ellis) 3. Close-up of our packets and seeds (Photo courtesy of Natasha Jarmick) 4. The banner for the day of service with UWKC.

Life’s most urgent question is: What are you doing for others? — Martin Luther King Jr.
November Employee of the Month

Megan Maier
Administrative Assistant
Roosevelt Clinics Administration

Excerpt from Megan’s nomination
INNOVATION: Megan is a person who consistently “thinks outside of the box.” She has been instrumental turning manual processes into electronic formats. This helps the managers become much more efficient with their operational responsibilities and provides an electronic memory of the multitude of reports. She is also an expert with web-page design. The ACD website is an example of her strong abilities. Megan continuously amazes us with her ability to embrace new technologies and explore different and innovative ways to get things done.

Another example of one of her projects is when she created a brand new telephone directory to respond to changing needs now that we have a Contact Center. Megan reduced a five-page document to one and made a very useful tool for the entire division. She now actively owns updating and maintaining the document.

December Employee of the Month

Kat Jobe
Hospital Assistant
Resource Team

Excerpt from Kat’s nomination
ACCOUNTABILITY: Working as a Patient Care Tech with a floor care patient, it was discovered that the transporter had left the patient’s belongings in their ICU room. Kat reassured the patient that keeping each patient’s belongings safe and with patients was a priority for us as a hospital. She also immediately went up to the ICU herself to retrieve the belongings, reuniting them with the patients in a matter of just a few minutes, so as to not cause the patient further distress about their missing items.

RESPECT: When preparing a patient for a transfer, slide, lift, or stand and pivot, Kat is always sure to explain the procedure to the patient and ask them if they have any concerns. Even as one of the most senior members of the Lift Team, she will always listen to and consider the advice from patients and other staff.

Nominate a UWMC staff member for the Employee of the Month! Click here.
accountability: joel does an amazing job in histology. he cuts hundreds of slides a week to assist the pathologists in diagnosing our patients. he often goes beyond what is required of him. joel has graciously made and supported necessary changes to his work schedule to accommodate the department’s business and workflow needs. he is a pleasure to work with and can be counted on when tasked with a project or assignment.

respect: joel always helps others in histology, taking on their tasks in addition to his own. he is a great motivator in the lab and a team player.

innovation: joel is constantly looking at the lab’s workload and coming up with ways to streamline and improve his workflow. he also comes up with ways to improve the movement of specimens throughout the lab. he contributes valuable input to further improve or develop our department.

service: joel’s job affects every staff member and patient in the hospital. as a histotech in the uwmc system, his dedication to his job performance keeps specimens moving smoothly through the system. his assistance is invaluable to the anatomic pathology department. joel is always enthusiastic and willing to pitch in and assist anyone in need.

excellence: joel is one of the many staff members who work in support roles. most of the hospital staff do not know joel or have any idea how he affects their ability to care for patients on a daily basis. he has worked in the uwmc system for 20 years and is proud to call himself a uwmc employee.

patient satisfaction excellence awards

the patient satisfaction excellence (pse) award was created by the patients are first reward & recognition committee, and is awarded across uw medical center, harborview medical center, northwest hospital & medical center, and uw medicine neighborhood clinics. it recognizes each unit or department that met or exceeded the goal for overall rating in patient satisfaction (inpatient, outpatient, ambulatory surgery areas) or willingness to recommend (ambulatory clinics). it’s based on the quarterly patient satisfaction survey results, which means that departments have the chance to receive it each quarter. the award is a plaque to publicly display in your department.

patient satisfaction is important to all of us; it is a measure of how satisfied patients are with their care and how well we met their needs. when we reach our patient satisfaction goals, it shows that we are truly dedicated to giving every patient the best care, every time. thank you for all of your hard work - and congratulations!

summer 2012 (july-september)

inpatient (rated overall care a 9 or 10)
4ne (75.94%)
4s (82.73%)
4se (80.58%)
5ne (80.82%)
6ne (73.12%)
8ne (76.19%)
icu (76.19%)

ambulatory (yes, definitely recommend)
bone & joint center (92.11%)
cardiology clinic (97.37%)
dermatology clinic (96.43%)
diabetes care center (96.0%)
estaside specialty clinic (95.83%)
neurology clinic (97.62%)
roosevelt dermatology surgery clinic (97.44%)
surgical specialties (92.0%)
Congratulations & Thank You!

November 2012

Terhas Abraham - Patient Financial Services - 5 years
Genevieve Alasagas - 7SE Oncology - 5 years
Julianne Andersson - 5NE Medical-Surgical - 10 years
Amy Armstrong - Radiology Angiography - 5 years
Melissa Baker - Nuclear Medicine - 25 years
Kathleen Bell, MD - Rehabilitation Medicine - 20 years
Steven Bosch - Women’s Health Care Center - 5 years
Patricia Bradley - IT Services - 20 years
Erik Burns - Materials Management - 5 years
Edwin Butin - 5E Critical Care - 25 years
Lorraine Butiong - Resource Team - 5 years
Jeffrey Campbell - Hospital Security - 25 years
Deborah Costa - Laboratory Medicine - 5 years
Sherryl Davey - Medical Specialty Clinic - 10 years
Vickie Du - UWMC Pharmacy - 5 years
Barbara Emery - Dermatology Surgery - 30 years
Sheilafern Eusoya - Cardiology-Heart Cath - 15 years
Mischaela Foley - Dermatology Clinic - 5 years
Jeff Harder - Social Services - 20 years
Betty Harris - 5SE Critical Care - 5 years
Jennifer Herrman - Clinics Administration - 5 years
Kay Hinkle - HIM-Medical Records - 10 years
Jim Hoath - IT Services - 25 years
Sharon Holderby - Perinatal Daily - 25 years
Patricia Horgan - Perinatal Daily - 20 years
Susan Hughes - Patient Care Coordinators - 15 years
Lekea Itero - Laboratory Medicine - 5 years
Rhonda Johnson - Maternal Infant Care Clinic - 5 years
Stacia Lee - Physical Therapy - 20 years
Rebecca Linde - Cardiology Clinic - 20 years
Peggy Lutovsky - Special Procedures - 15 years
Heidi Macnamara - Finance & Budget - 5 years
Maria Matthews - Perinatal Daily - 5 years
Sandra McIntire - 5NE Medical-Surgical - 10 years
Finley Mullock - Occupational Therapy - 10 years
Susan Munro - Rehab Electromyography - 10 years
Patrick Obukowicz - Digestive Disease Center - 5 years
Nelia Palacay - HIM-Medical Records - 25 years
Eric Palpacac - Patient Financial Services - 10 years
Jennifer Petritz - Human Resources - 20 years
Deborah Pool - Surgery Clinic - 10 years
Cristina Quinto-Tila - Radiology - 30 years
Cindy Remington - 6NE Medical - 10 years
Cynthia Ripplinger - OR Roosevelt - 20 years
Leigh Ann Russell - Radiology-Diagnostic - 10 years
Cathy Sam - Consolidated Laundry - 20 years
Adrienne Schippers – QA&I - 5 years
Mee-Hyun Shin - Special Procedures - 10 years
Paul Steele - II Services - 5 years
Michelle Stewart - Card Diag-Ekg - 10 years
Jared Strote, MD - Emergency Medicine - 10 years
Michael Superfisky - 5SE Critical Care - 5 years
Ermias Tewolde - UWMC Pharmacy - 10 years
Rosemarie Topacio - Patient Financial Services - 10 years
Kim-Loan Thi Tran - Consolidated Laundry - 20 years
Merlyn Tran - Consolidated Laundry - 20 years
Ashley Vance - 4NE Medical-Surgical - 5 years
Sharon Vandenberg - Medical Specialty Clinic - 5 years
Sandra Walker - Emergency Department - 5 years
Mya Washington - Operating Rooms - 10 years
Margaret Yamanaka - Social Services - 20 years

December 2012

Mashu An - NICU - 15 years
Linda Bellile - Teleservices - 20 years
Christine Bergman - 6SE Orthopaedics - 5 years
Heather Brooks - Patient Financial Services - 15 years
An’Jenette Charlson - Special Procedures Unit - 5 years
Pooja Chopra - HIM-Medical Records - 5 years
Jeffrey Cornish - IT Services - 5 years
Lindi Farrell - Pathology - 5 years
Elaina Fritz – UW Medicine Strategic Prog. Dev. - 5 years
Abrehet Ghebremedhin - Environmental Svcs - 10 years
Karl Groen - Pathology - 15 years
Diane Guzek - Medical Specialty Clinic - 10 years
Shannon Hamilton - Laboratory Medicine - 15 years
Lisa Hegerberg - Physical Therapy - 25 years
Nenita Hermano - Patient Financial Services - 10 years
Carl Hoggins - IT Services - 5 years
Jarrard Invencion - IT Services - 5 years
Elvie Jackson - Patient Financial Services - 5 years
Charles James - 8NE Oncology - 10 years
Elyse Jameyson - OTO/Head & Neck Surgery - 5 years
Jennifer Kearney - Laboratory Medicine - 5 years
Sandra Krueger-nielsen - Laboratory Medicine - 30 years
Bella Lapid - Environmental Services - 10 years
Chris Larsen - Psychiatry - 10 years
Sesinando Leonor - Patient Financial Services - 5 years
Diane Lindsley - Bone & Joint Center - 10 years
Kathleen Lunon - 5NE Medical-Surgical - 10 years
Ah Cheng Makuta - CSPD - 30 years
Ivan Molton, PhD - Rehabilitation Medicine - 5 years
Millicent Morrow - IT Services - 25 years
Aurelia Oandasan - CSPD - 15 years
Christopher Oxford - IT Services - 5 years
Thomas Payne, MD - General Internal Med - 15 years
Cecilia Pereira - Laboratory Medicine - 25 years
Carmenlinda Perez - Patient Nutrition - 15 years
Salome Pozorski - Radiology - 25 years
Congratulations & Thank You!

December 2012, cont.

- Kenneth Roma - Environmental Services - 35 years
- Isis Smith - Operating Rooms - 5 years
- Martha Thomas - IT Services - 5 years
- Samantha Tuinstra - Special Procedures Unit - 5 years
- Christine Vail - Medical Specialty Clinic - 10 years
- Jimmy Vicencio - Kidney Dialysis - 5 years
- Ellen Wang - UWMC Pharmacy - 10 years
- Roberta Ward - Laboratory Medicine - 25 years
- Glena White - Hospital Security - 20 years
- Elizabeth Wickwire - Materials Management - 25 years
- Redi Zeray - Consolidated Laundry - 25 years
- Tuofu Zhu, MD, PhD - Laboratory Medicine - 15 years

January 2013

- Mark Albonizio - Laboratory Medicine - 5 years
- Hanamariam Bekele - Special Procedures Unit - 10 years
- Lynda Billups - Patient Nutrition - 30 years
- Kidest Birato - 6SE Orthopaedics - 5 years
- Michele Bouvet - Emergency Department - 10 years
- Norman Braun - IT Services - 15 years
- Diane Buckley - Operating Rooms - 30 years
- Scott Buckmiller - Laboratory Medicine - 10 years
- Christine Cha - Patient Care Coordinators - 15 years
- Naipu Chao - Environmental Services - 30 years
- Richard Clayton - Laboratory Medicine - 10 years
- Anitha Coulter - UWMC Pharmacy - 15 years
- Richard Danielsen - HIM-UW Record Storage - 20 years
- Kristin Fahlstrom - 5NE Medical-Surgical - 5 years
- Shelley Gardner - NICU - 20 years
- Gladine Gibson - UWMC Pharmacy - 40 years
- Marion Granich - QA&I - 10 years
- Ginger Hamilton - Speech Pathology - 5 years
- David Heller - Materials Management - 5 years
- Eric Hutchinson - Nuclear Medicine - 5 years
- Danielle Hyatt – Respiratory Care Services - 10 years
- Harry James - Operating Rooms - 25 years
- Mark Johnson - Operations & Maintenance - 30 years
- Karalee Jorgensen - Resource Team - 5 years
- Brianne Kegley - Patient Financial Services - 10 years
- MyeKyung Kim - Patient Financial Services - 10 years
- Catherine Klenke - Materials Management - 25 years
- Karen Koehler - Laboratory Medicine - 25 years
- Monique Lea - Ambulatory Floats - 10 years
- Lowan Ly - UWMC Pharmacy - 10 years
- Carlette-Rita Marcelo - Laboratory Medicine - 5 years
- Rhodora Martinez - Perinatal Daily - 20 years
- Sarah Matthews - Social Services - 5 years
- Laarni Mejino - Laboratory Medicine - 25 years
- Harue Michels - Patient Financial Services - 10 years
- Jeanne Miele - HIM-Fileroom-Scanning - 10 years
- Norys Miller – Patient Care Coordinators - 25 years
- Margaret Nagel - Radiology Angiography - 10 years
- Leng Nghiep - Consolidated Laundry - 15 years
- Lyna Nguyen - NICU - 15 years
- David O’Leary - Laboratory Medicine - 5 years
- Shirley Page Krussel - NICU - 20 years
- Louise Peterson - NICU - 15 years
- Christina Porter - Patient Care Coordinators - 5 years
- Steven Rook - IT Services - 5 years
- Martha Rotter - Pediatric Clinic - 15 years
- Katie Schall Miller - Operating Rooms - 5 years
- Holly Scheerer - Patient Financial Services - 10 years
- Gary Scott - Pcis - 10 years
- Amy Shepherd - Laboratory Medicine - 15 years
- Kathryn Steuck - Physical Therapy - 10 years
- Cammie Stevens - Resource Team - 5 years
- Said Taamira - IT Services - 5 years
- Katerina Thiel - 8SE Infusion - 10 years
- Kenji Ulstein - Teleservices - 10 years
- Aleli Villaceran - Or Roosevelt - 20 years
- Eileen Webster - Resource Team - 25 years
- Kristine Wegener - IT Services - 5 years
- Jennifer White - Occupational Therapy - 10 years
- Patricia Wulff - Transplant Program - 5 years
- Nancy Zack - Laboratory Medicine - 25 years

February 2013

- Donna Aasheim - Admitting - 5 years
- Alemu Abtew – Consolidated Laundry - 5 years
- Kimberly Ackerson - It Services - 5 years
- Shannon Baber - Patient Financial Services - 10 years
- Melete Bereketab - Environmental Services - 10 years
- Ellen Bernhart - Radiology - 5 years
- Alannah Bjur - It Services - 10 years
- Sherri Burch - Perinatal Daily - 10 years
- Elizabeth Carr - Him-Medical Records - 25 years
- Chia-Chen Chang - Patient Financial Services - 5 years
- Phuc Chau - Consolidated Laundry - 5 years
- Tran Tieu Chau - Patient Nutrition - 5 years
- Kathryn Cioffi - 7Se Oncology - 5 years
- Geraldine Cole - Psychiatry - 5 years
- Thuhong Coutermarsh - 7S Gen Clin Res Ctr - 20 years
- April Daniels - Perinatal Daily - 5 years
- George Davis - Cspd - 15 years
- Angel Dawson - Social Services - 5 years
February 2013, cont.

- Brian Edwards - It Services - 5 years
- Marialuz Espiritu - Patient Financial Services - 10 years
- Mary Esty - Digestive Disease Center - 5 years
- Allison Fialdini - Perinatal Daily - 10 years
- Melissa Gage - 8Ne Oncology - 10 years
- Erin Gonzalez - Perinatal Daily - 5 years
- Adrienne Grau-Cooper - Operating Rooms - 10 years
- Sheryl Grittman - Laboratory Medicine - 5 years
- Andre Guerin - Operating Rooms - 10 years
- Kathryn Hallberg - Radiation Oncology - 5 years
- Michael Hardeman - Cspd - 15 years
- Catherine Hayward - Clinical Resource Mgmt - 5 years
- Leslie Holmes - Uwmc Accounting - 5 years
- Eddy Jobe - Uwmc Administration - 30 years
- Corine Johnson - 8N Rehab Medicine - 10 years
- Melissa Kammenga - 5E Critical Care - 10 years
- Eleanor Kelley - Nicu - 30 years
- Stormi King - Patient Financial Services - 5 years
- Tim Lewis - Teleservices - 10 years
- Shannon Lida - Resource Team - 5 years
- Vanessa Lipton - Sport & Spine Clinic - 5 years
- Karemjit Lively - Respiratory Care Services - 10 years
- Jolanta Mazur - Laboratory Medicine - 20 years
- David Morales-Chavez - Post Anesthesia Care - 15 years
- Nicholas Morrison - 5Se Critical Care - 15 years
- Bianca Nguyen - Radiology-Diagnostic - 10 years
- Annabelle Nicholson - Consolidated Laundry - 20 years
- Chukwuma Okel-Nwabuokei - Hospital Security - 5 years
- Wilhelmina Ordonez - Patient Nutrition - 10 years
- Ayana Parrott - Perinatal Daily - 10 years
- Janet Patriarca - 5E Critical Care - 10 years
- Crystal Patterson - Emergency Department - 5 years
- Stella Pruitt - 7Ne Oncology - 10 years
- Mary Ransom - Qa&I - 20 years
- Aragaw Reda - Consolidated Laundry - 5 years
- Teresa Reynoso - Consolidated Laundry - 15 years
- Robert Riscassi - Prosthesis - Or - 15 years
- Louis Siha - Uwmc Accounting - 25 years
- Cheryl Sullivan - Patient Financial Services - 5 years
- Sheshy Tesfaldet - Patient Nutrition - 5 years
- Thang Tran - Patient Financial Services - 35 years
- Paul Van Aire - Hospital Security - 5 years
- Michelle Van Brenk - Digestive Disease Center - 5 years
- Nancy Whittier - 5Ne Medical-Surgical - 15 years
- Hierut Wissink - 5Se Critical Care - 10 years
- Leah Wong - Card Diag-Ekg - 10 years
- Jason Yu - Hospital Security - 10 years
- Kathleen Zeigler - Hospital Security - 10 years

The “Recognition RamPAGE” features a “Welcome” section for new UWMC employees and a “Congratulations” section for employees who reached a milestone anniversary in a given month. If you reached a milestone anniversary and do not see your name listed on the previous pages, or if your name is inaccurately included, please contact Bhaskar Narayan at 598.1777 or bhaskarn@uw.edu.

*UWMC staff and faculty that reach a milestone anniversary in 2013 will be invited to the Service Awards Celebration held in early 2014.*

“You are not here merely to make a living. You are here in order to enable the world to live more amply, with greater vision, with a finer spirit of hope and achievement. You are here to enrich the world, and you impoverish yourself if you forget the errand.”

- Woodrow Wilson
Welcome to UWMC!

Folks who joined our team in...

November 2012

Asa Allen - Patient Financial Services
Meskerem Ayalew - 6NE Medical
Jonah Bomgaars - UWMC Pharmacy
Margaret Buchta - 5NE
McKenzie Crosby - 7NE
Sarena Davis - 5SE
Bridgette Dawson - Radiology Angiography
John Delfeld - Social Services
Eric Dybing - Emergency Department
Benjamin Egbers - 4NE
Heather Eversole - Clinical Resource Management
Elenita Farrens - 8N Rehab Medicine
Hollie Hailstone - CSPD
Michelle Hutchings - 8NE
Greg Jacobs - Radiology-Diagnostic
Daniel Kaiser - Operating Rooms
Briana Kennedy - Operating Rooms
Megan Lindley - Resource Team
Lisa Marie Manasan - Ambulatory Floats
Shona Martin - Nutrition Therapy
Nancy McIntosh - Oto/Head & Neck Surgery
Michelle Melby - Laboratory Support Services

Alison Merritt - MIC
Regheb Meshesha - Environmental Services
Matthew Moody - Anesthesia
Briana Newark - Med Centers Staff Services
Quynh Nguyen - EMS Muse
Mackenzie Nix - Volunteer Services
Elizabeth Nugent - 7NE
Semen Reshetnikov - Environmental Services
Steven Rogge - Emergency Department
Christopher Rutt - Hospital Security
Taylor Shaffer - Emergency Department
Cheryl Shanks - 5NE
Jaclyn Shusterman - Nutrition Therapy
Nuria Siraj - Campus Health Clinic
Mitchell St. Clair - Physical Therapy
Margaret Stearns - Ambulatory Floats
Jamilla Stigall - Ambulatory Floats
Victoriano Sy - Patient Nutrition
Jason Tayag - Laboratory Medicine
Hiwat Warde - Environmental Services
Jason Wright - Physical Therapy

December 2012

Ronald Joseph Allen - Payroll Services
Uthaitip Armstrong - Nuclear Medicine
Jihyeon Bae - Volunteer Services
Mary Anne Bueno - Pathology
Vanheber Caballero - Patient Nutrition
Jason Chao - Patient Nutrition
Andrew Cleary - Med Centers Staff Services
Maria Clow - Transplant Program
Michael DeMay - Hospital Security
Teresa Dion - Resource Team
Cara Drinovsky - 7NE
Lindsay Frank - Nutrition Therapy
Genet Gebru - 7SE Oncology
Ruth Girma - Ambulatory Floats
Patty Glanville - 5NE Medical-Surgical
Leslie Gonzalez Lizarraigo - Patient Nutrition
Leann Goodwin - Teleservices
Jennifer Greenwood - Laboratory Medicine
Treasure Harris - Radiology Angiography
Stacey Harvey - Clinical Engineering
Sarah Hinckle - 8NE
Elizabeth Iorga - 6NE
Rachel Jager - Laboratory Medicine
Zeidy Jaime - Volunteer Services
Kathy Kaminski - 4S
Toni Kennedy - Card Diag - EKG
Thomas Keolker - Emergency Dept

Sanna Khalid - Sport & Spine Clinic
Abraham Kharyoung - Volunteer Services
Markesha Lanier - Transplant Program
Sandra Lee - 4NE
Sebastian Lisc - IT Services
Sara Luessen - 6N
Maureen Mandy - Operating Rooms
Dawn Marcotte - Perinatal Daily
Tania Mazumdar - Dean Medicine
Jesse McFarland - ICRU
Jamie McKinney - MIC
Kristin McNeill - 4SE
Romana Mehakpreet - Transplant Program
Sean Michaels - Maintenance
Sandra Murray - Emergency Dept
John Musni - Patient Nutrition
Andy Nguyen - Patient Nutrition
Aleena Ouaddi - Resource Team
Jorivic Pagalan - 5NE Medical-Surgical
Lydia Pagdilao - Hospital Security
Shaune Pierce - NICU
Jody Rauch - Social Services
Lisa Reavis - Resource Team
Steven Robinson - Emergency Department
Melissa Roe - MIC Lactation Consultants
Krystal Sanchez - Radiology Angiography
Clairissa Sayson - 7SE Oncology
Welcome to UWMC!

December 2012, cont.

Kent Shively - Card Diag - EKG
Kelly Shoop - MRI
Tracy Shore - Pediatrics
Anna Sifferman - Environmental Services
Anna Sifferman - Environmental Services
Jeremy Slater - Radiology Angiography
Shewwei (Vicki) Spring - Laboratory Medicine
Bethany Szydlowski - Laboratory Medicine

Denis Toderashko - Clinical Engineering
Therese Vafaezzadeh - Outpatient Psychiatry
Frances Waldrop - Ambulatory Floats
Melinda Wang - EP Lab
Lolita Wasan - Patient Nutrition
Waraporn Wasbrekke - Environmental Services
Lauren Zeck - Ambulatory Floats
Frank Zucker - Patient Care Info Systems

January 2013

Moses Adu - Environmental Services
Elena Alcedo - 8NE
Garrison Alger - Laboratory Medicine
Lynn Bader - Patient Care Info Systems
Sara Barrett - Nutrition Clinic
Sukra Bhandari - Laboratory Medicine
Samuel Bloomsburg - Special Procedures Unit
Laura Bowlan - Operating Rooms
Madisen Breda - Radiology Support Services
Amber Calkins - Laboratory Medicine
Ziadee Cambier - Physical Therapy
Tyler Cauklns - Volunteer Services
Bryon Cloutatre - Environmental Services
Liana Corey - NICU
Fabiola Cruz - Environmental Services
Andrea Cunningham - NICU
Veronica Cushieri - Eastside Specialty Clinic
Kelly Cypher - MIC
Alicyn Davis - 7NE

Elmira Jangi Khatounabad - 7NE Oncology
Jonathan Jimenez - 4NE
Cathie Jones - 5SE
Kelly Kanary - Anesthesiology
Abby Kellett - 5SE
Diane Kim - 5NE
Jennifer Koehler - Operating Rooms
Claire Kruller - Resource Team
Teddi Landstrom - Perinatal Daily
Marie Lawrence - Social Services
Chi Yeung Lee - Laundry & Linen

Oleg Dovgalyuk - Radiology Support Services
Olivia DuBose - Neurology Clinic
Laura Eaton - Cardiology
Daron Edwards - Cardiology/Transplant
Lyle English - Environmental Services
Kasey Esparza - 8NE
Stephanie Fellingham - 8NE
Andrea Gai - 5E

Samantha Garcia - Radiology Support Services
Meena Gasperino - PACU
Celine Gorski - Cardiology Clinic
Feven Greberekristos - Teleservices
Elizabeth Gregg - NICU
Melissa Hall - Clinics Administration
Irene Hardin - 5SE
Doug Harper - NICU

Jessica Henson - Laboratory Support Services
Bryan Hill - 6E
Robert Hubbard III - 7NE Oncology
Marta Hunt - MIC
Katherine-Kay Husler - 6SE Orthopaedics
Ke Huynh - 7NE Oncology

Robert Livingston - Laboratory Medicine
Paul Ma - Health Center Pharmacy
Jennifer Maronek - Emergency Dept
Girold Martelino - Kidney Dialysis
Francisca Martinez - Environmental Services
Kirklyn Mason - Cardiology Clinic
Oscar Mazariegos - 4SE
Stacy McCary - Med Centers Staff Services
Kara McKay - 5E
Dana McLeod - Campus Health Clinic
Evelina Medina - Financial Services-Counseling
Alison Mejeur - General Surgery
Angela Miller - MIC
Timothy Millett - Radiology Angiography
Mallory Monda - 7NE Oncology
Azeb Nadeen - 6SE Orthopaedics
Kouros Nayebi - Resource Team
Mary Nguyen - Cardiology Clinic
Emmanuel Nikiema - 7SE Oncology
Rebecca Nitzke - Cardiology Clinic
Angel Nordby - Operating Rooms
Prisca Nwizugo - 7N
Rossana Obungen - 7NE Oncology
Shelly Pachiano - Laboratory Medicine
Jason Parker - IT Services
Anne Payne - Radiology Support Services
Emma Petris - 6NE Medical
Kathy Po - Materials Management
We want you...to create Valentine’s Day cards for patients!

UWMC’s Art Program invites UWMC and UW staff members, their family and friends, volunteers, and members of the community to participate in our 5th Annual Valentine Card Project.

For the past four years UWMC, staff, volunteers, and community members have participated in creating the most beautiful Valentine’s Day cards for the hospital’s inpatients. The project culminates on February 14, when each UWMC inpatient receives a special handmade Valentine card delivered directly to their room. This year, with the addition of the new Montlake Tower at UWMC, the number of cards needed has increased to 450, and we are inviting you to participate in this creative and beautiful gesture. You do not need to be an artist!

UWMC’s Art Program provides all the necessary materials to make the cards, but you are welcome to use your own materials as well. For those interested, beautiful and inspiring materials are available for pickup or use in UWMC’s Volunteer Services Office.

Here are the specifics:

• Create one or more beautiful and unique hand-made Valentine’s Day card.
• No envelopes, please.
• Maximum size – approx. 5”x 7”, standard card size
• Materials will be available in UWMC’s Volunteer Services Office, NN303, until Feb. 6th, or you may use your own materials. Volunteer Service’s Hours: 8am – 4pm.
• Please include a personalized inside message and sign your card. (A few examples are: Thinking of you today. Wishing you the best. Happy Valentine’s Day, etc.) Please keep the message secular in nature. Signatures need not be your name. They may be more general. (A few examples are: From all of us at UWMC, From UWMC’s Accounting Dept., From the Forsythe Family, or your business name, or department name, etc.)

Finished Valentines are due in UWMC’s Volunteer Services Office by Friday, Feb. 8th!
Cards may be dropped off at UWMC’s Volunteer Services, put in campus mail, or mailed to:
UWMC /Volunteer Services
1959 NE Pacific ST
Box 356144
Seattle, WA 98195-6144

Contact Karen Neuhard-Forsythe, UWMC’s Art Program Manager, with questions: 598-6308 or neuhardk@uw.edu.

Our goal is to have 450 beautiful and unique handmade cards to deliver to our patients on Valentine’s Day.
Recognition Raves!
Your ‘thank yous’ to and inspirational stories about the stars among us

Quick note from TB: I just went into the ‘raves vault’ (aka a folder in Outlook) and was horrified to realize that I missed publishing some raves from September. Please excuse the delay, but enjoy the appreciation and stories - they’re quite moving. UWMC, you all perform such beautiful acts of kindness!

I would like to rave about Edith Cachero-Willard and other Plaza Café staff. I had a suggestion for a new food item and she thanked me, kept me updated about the process, and I’m very impressed to say I was able to buy it today in the cafeteria (after only a week)! Now THAT is excellent customer service.

-Laura Matheson (9.6.12)

I just received a compliment from a patient for Deb Cramer, RN3 at the new UW Multiple Sclerosis Center. She said that ever since Deb started with the MS Clinic she has always loved working with her. Deb has always been very responsive to the patient’s calls and correspondence. Today the patient came in and met Deb in person (finally) by happenstance. Deb took the time to give her a tour of the clinic and she was so pleased! Her comment was that Deb always goes “above and beyond” for the patients. Great job Deb!!!

-Cricket (Christine) McCleary (9.7.12)

I would like to send a shout of thanks to Arizona Proctor, Business Operations Analyst and Division Trainer, Ambulatory Business Operations, Blake Walden, Business Analyst, UWMC Roosevelt Administration and Kate Boyce, Project Manager, UWMC Ambulatory Care Division, for all their hard work with getting the Regional Heart Center aboard to the Contact Center. They have all been so great with answering questions, training us, helping us out with the transition and are always available when we have a question. Thank you so much for all you do!!

-Kelly Ohmiya (9.11.12)

I want to express a huge thank you to the Neurology Clinic, especially Janiece Davis, Lillian Baumberth, and Dr. Ali Samii, for their wonderful care and concern for my dad. He resides in a small town that has no neurology care, and I’ve raved to him about our great providers. They were able to see him in a very timely manner, and he was impressed with the clinic staff’s professionalism at every step. When he arrived for his visit, every person we encountered in the clinic was so courteous and patient with his slow, deliberate movement and speech. The exam was painstakingly thorough (tiring for him!), and we left feeling that he was in such excellent hands, and confident in Dr. Samii’s assessment and recommendations. Thank you so much for making his long trip over here worthwhile, and for treating him with compassion and respect. I know he’ll get the best care here.

-Julie Allman (9.21.12)

A patient and her husband shared with me that on the day of her surgery, Major Whitten, phlebotomist lead in Laboratory Support Services, came into the room to draw her blood singing, “Oh what a beautiful morning, oh what a beautiful day. I’ve got a wonderful feeling, that (patient’s name) will feel better today.” The patient just loved this and then asked about his voice and if he sang in any groups. He stated that he sings in his church choir and then the patient asked if he would sing a hymn. Major sang two hymns for her and her husband and parents. They said he had such a beautiful voice and it brought a sense of spirit to them all. She felt like she had had an entire prayer session in that time. It relaxed her and made her feel positive about the upcoming procedure. This is patient and family centered care - what an amazing gift Major brought to this patient and her family.

-Leah Spacciante, RN, MN, BC (9.21.12)
Theme Friday: Husky Pride

August 31, 2012, was Husky Pride Day at UWMC, where employees could don their Husky gear or simply wear purple and gold to show their support for the Huskies football team before their season home opener against the San Diego Aztecs at CenturyLink Field on September 1. UWMC definitely knows how to show off their purple!

Quick note from TB: These great pics were also buried in the ‘raves vault’! Glad to share them now.
In Pre-Anesthesia Clinic we are all very dedicated to our patients, and **Celia Siruno** is no exception to that dedication. She takes it one step further. She speaks with a soft, caring voice either on the phone or in person to her patients. Many people are facing much anxiety and stress surrounding their pending operations. Celia has a way with words to calm and reassure her patients. She is one of the first to help out a co-worker. She is positive in the face of adversity, and looks for the silver lining. She is a senior nurse, and has a quick wit and is full of energy. She brings much joy to all those she comes in contact with. I am so glad that she is part of our team! Thank you Celia!

-Sandra Draper (11.30.12)

We had an ordering snafu in our clinic where we ordered too many supplies and needed to return several items to the vendors. **Sandy Sullivan** in Materials Management has been fantastic in getting back to us in a timely manner and facilitating the return of the products all with a great attitude.

Thank you, Sandy, for making a frustrating experience less frustrating. I really appreciate all your hard work on this particular incident, but also for all your help in the past two years that I have been ordering supplies for the clinic.

-Chenee Holcomb and Nancy Eberhardt (11.21.12)

On January 8, I was aboard the #1 shuttle, running from Northwest Hospital to the UW Medical Center. When the driver stopped at Roosevelt, a hard-of-hearing patient was waiting to board the bus. He moved very slowly. When he was finally inside the bus, he remembered that he had left his cane in the waiting room at Roosevelt and turned to leave the bus and go get it, while requesting the driver to wait for him.

The bus driver reassured him that she would get the cane for him. Actually, another passenger ran to the waiting room, found the cane, and brought it back. Meanwhile, the driver helped the patient get settled in a seat, and repeatedly assured him that she would wait until the other passenger returned with his cane.

I want to praise the bus driver for her patience and her willingness to accommodate this passenger’s needs, even though it took extra time and may have thrown her off schedule. She worked well with this patient, who did not easily hear or understand her.

I wish I knew the passenger who ran for the patient’s cane, because she deserves praise, too, for her willingness to help. Thanks to the driver and passenger!

-Hollis Guilt Ryan (1.10.13)

Thank you **Robert Haller** from Environmental Services (and the blue genie) for keeping our windows squeaky clean!

-Molly Zaccardi, Vascular Lab (12.10.12)
Recognition Raves!

Your ‘thank yous’ to and inspirational stories about the stars among us

I want to give a RAVE to **Donnetta Cook**, an RN in Urology, who found my bus pass outside the Roosevelt I building where I work and called me so that I could get it back! Money and all! Thank you, Donnetta!!!!

-Linda Frank (1.15.13)

I want to thank **Stacy Benjamin**, Medical Assistant at the MS Center, for taking initiative in helping to maintain our clinic environment. She noticed that the cleanliness of the exam rooms was questionable in that there were fingerprints on the outside of the cabinets, which were easily removed with a quick wipe. All these fingerprints are very visible to our patients as they await their visit. Thanks to her for contacting the cleaning service, explaining the concerns, and instructing them as to how we need the rooms maintained. She has also provided the rest of the team with contact information if anyone else notes a concern regarding cleanliness in the clinic space.

It is so great to have members of the team take responsibility and action for items when and where they see the need! Thanks again!

-Deb Cramer (1.17.13)

**Mel Fernandez** in Medicare never hesitates to help his coworkers with any questions we have. Thank you, Mel!

-Elvie Jackson (1.22.13)

I’d like to recognize **John Gonzalez** in Patient Care Info Systems for his always friendly and helpful attitude when assisting the Food and Nutrition Department with our intranet site. John has been an extreme pleasure to work with and a great resource. Thank you, John, for your patience and aid throughout this year!

-Nathan Furukawa (1.22.13)

I want to give tons of kudos to **Bonnie Weatherford** and **Tracy Jeffries** in Materials Management. These women go above and beyond helping me figure out what to order and how to order it! I call them so much I recognize their voices on the phone. Instead of getting irritated with me, they are always pleasant and very helpful. Thanks, Bonnie and Tracy, for all you do!

-Brenda McNees-Thoreson (1.22.13)

I want to recognize **Clare McLean**, UW Medicine photographer in UW Medicine Strategic Marketing and Communications, for her amazing photography talent and for partnering with our patients, staff, and providers to visually document the fantastic things happening here. I also appreciate her flexibility and willingness to adapt to our constantly changing landscape of real-time patient care.

-Laura Matheson (1.31.13)

This rave goes out to **Megan Mason**, HR Specialist in OD&T, for helping me tremendously by designing a graphic for the Service Awards Celebration invitation. It’s so fun to be able to learn from and collaborate with someone who shares similar interests (but way better skills!) in graphic design! Thanks for being timely, creative, and willing to help, Megan! You rock.

-TB (1.31.13)

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Rave about someone you know! Click here.
Congratulations to our winter 2013 DAISY Award recipients

DAISY is an acronym for Diseases Attacking the Immune System. The Foundation was formed in November, 1999, by the family of J. Patrick Barnes, who died at age 33 of complications of Idiopathic Thrombocytopenic Purpura (ITP). Patrick Barnes’ family felt compelled to express their profound gratitude to nurses for the work they do for patients and their families every day, and they founded the DAISY Foundation. Our DAISY Award winners are part of an esteemed group of nurses worldwide honored for their excellence and caring in their nursing practice.

This quarter’s DAISY Award winners are:
Shelley Boast, RN – Radiology
Alexia Bonkowski, RN – Urology
Chris Grant, RN – 7 North
Rosemary Hart-Barry, RN – Emergency Department
Mary Mentele, RN – PACU
Lee Tostenrud, RN – Resource Team

Congratulations to our winter 2013 DAISY awardees!

Seattle Seahawks visit UWMC

Kelley Ramsey, Assistant Nurse Manager in the Regional Heart Center, met some of the Seahawks on 12.11.12 in the lobby outside of clinic. The Seahawks were visiting inpatients and were just getting ready to leave the hospital. From L to R: Breno Giacomini, Golden Tate, Kelley, and Russell Okung.

“Giacomini joked that Golden was my size, and I said, ‘He is taller than me,’ and he said, ‘Not by much,’” said Kelley. “Golden was super nice. There was a patient in a wheelchair that stopped me and asked for a photo even though they were halfway out the door, and I called to Golden and he ran back and let me take the photo and I emailed it to the patient.”

UWMC Radiation Oncology staffer gives birth to Seattle’s first baby of 2013

Melissa Soltysik, a radiation therapy specialist in Radiation Oncology, is the proud mother of Seattle’s first baby of 2013 - Oliver James Soltysik. Melissa and her husband, Joshua, welcomed Oliver to the world at 12:11 AM on January 1st.

You can view their story on KOMO News. Congratulations, Melissa and Joshua!
Theme Friday: Seahawks Pride

January 11, 2013, was Seahawks Pride Day at UWMC, where employees could don their Seahawks gear or simply wear blue and green to show their support for the Hawks as they took on the Atlanta Falcons on January 13 in the playoffs. The game was a thriller, but the Seahawks weren’t able to hang on to a last-minute lead to move on to the NFC Championship, despite our best efforts to cheer them on from afar.
Organization Development & Training course offerings

Organization Development & Training (OD&T) provides various workshops and leadership development classes to help our employees improve and grow. Upcoming classes through OD&T are:

- Tier 1 - May 8-10
- Tier 2 - March 26-29, June 11-14
- Extraordinary Leader Workshop - Feb. 7 & 28, May 31 & June 21
- Corrective Action Workshop - Feb. 27, March 21
- Putting Patients First Workshop - Feb. 14, March 22
- Sponsored Training through POD (different each quarter)

Visit OD&T's website and click on “Educational Offerings” to register and learn more about the classes.

February healthcare observances

Month-long observances
Age-Related Macular Degeneration/Low Vision Awareness Month, American Heart Month, Children’s Dental Health Month, Condom Month, International Prenatal Infection Prevention Month, Kids ENT (Ears, Nose, Throat) Health Month, Wise Health Care Consumer Month

Other health observances
1 National Wear Red Day
4 Cancer Day (World)
3-9 Burn Awareness Week
4-10 PeriAnesthesia Nurse Awareness Week
4-8 Pride in Food Service Week
7-14 Congenital Heart Defect Awareness Week
11 Day of the Sick (World)
10-16 Cardiac Rehabilitation Week
10-16 Cardiovascular Professionals Week
14 Organ Donor Day
15 Women’s Heart Day
24-March 2 Eating Disorders Awareness Week

March healthcare observances

Month-long observances
Athletic Training Month, Brain Injury Awareness Month, Child Life Month, Colorectal Cancer Awareness Month, Eye Donor Month, Kidney Month, Multiple Sclerosis Education and Awareness Month, Nutrition Month, Professional Social Work Month, Save Your Vision Month, Workplace Eye Wellness Month

Other health observances
3-9 Dental Assistants Recognition Week
3-9 Patient Safety Awareness Week
14 Kidney Day (World)
17-23 Health Care Human Resources Week
10-16 Pulmonary Rehabilitation Week
11-17 Brain Awareness Week
11-17 Multiple Sclerosis Awareness Week
13 Registered Dietitian Day
17-23 Inhalants and Poisons Awareness Week
17-23 National Poison Prevention Week
24 TB Day (World)
17-23 Health Information Professionals Week
17-23 Root Canal Awareness Week
26 Diabetes Alert Day
30 Doctors’ Day

Mark your calendar

- Friday, March 15 - 34th Annual UWMC Employee Service Awards: Celebrating Solid Gold Service at the Sheraton Hotel. (Invitations have been sent to awardees and managers.)
- Saturday, April 13 - 15th Annual UWMC Basketball Tournament at the Rainier Vista Boys & Girls Club
- Saturday, August 10 - 10th Annual UWMC Golf Tournament at The Golf Club at Redmond Ridge
- Saturday, August 17 - 27th Annual UWMC Softball Tournament at the Lower Woodland Playfields
- Saturday, September 7 - 5th Annual UWMC Soccer Tournament at the IMA playfields

Visit www.uwmcrecognition.org & click on ‘Events.’
Your UWMC Recognition Program just got social!

In an effort to connect with you in fun and timely ways that suit your lifestyle, your UWMC Recognition Program is expanding its online presence to social media so that you can get the latest information right at your fingertips, without having to wait for an email update. This will also allow folks to engage in conversation and share stories around recognition - with nearly 6,000 people working for the UW Medical Center, you’re bound to get a new idea. The “Recognition RamPAGE” will still be published, and, of course, you can always find information at www.uwmcrecognition.org.

Like the UWMC Recognition Program on facebook to stay up to date on events, find tips and tricks, read articles and watch videos related to employee recognition, learn about the latest awards at UWMC, and more!

Click the button on the left, scan the QR code on the right with your smartphone, or enter the URL in your browser: www.facebook.com/UWMCrecognition.

Follow the UWMC Recognition Program on twitter to stay up to date on events, find tips and tricks, read articles and watch videos related to employee recognition, learn about the latest awards at UWMC, and more!

Click the button on the left, scan the QR code on the right with your smartphone, or enter the URL in your browser: www.twitter.com/uwmcrecognition.

Follow the UWMC Recognition Program on instagram to see the latest photos of recognition events happening at UWMC!

Click the button on the left, scan the QR code on the right with your smartphone, or enter the URL in your browser: www.instagram.com/uwmcrecognition.

Stay tuned for the “Recognition RamPAGE” BLOG - COMING SOON!
This award highlights UW Medicine’s Service Culture Guidelines:

- Respect PRIVACY and CONFIDENTIALITY
- COMMUNICATE effectively
- Conduct myself PROFESSIONALLY
- Be ACCOUNTABLE
- Be COMMITTED to my colleagues and to UW Medicine

Nominate a staff member, healthcare professional, or team from any of UW Medicine’s entities. Nominations must be received by Friday, February 15, to be considered for this first round of awards. (Nominations are accepted at any time.) Recipients will be chosen biannually, in March and September.
This information is for UW Medicine Employees ONLY. You can share the benefit of discounted tickets with family members but a valid Employee ID must be presented at the ticket window to receive the discounted lift ticket. We are not allowed to exchange the voucher for a lift ticket without the proper identification, no exceptions.

1. Go to https://secure.summitatsnoqualmie.com/rsp/grplogin.aspx (Or go to our website www.summitatsnoqualmie.com and click on Online Store)

2. DO NOT CLICK ON ANY PRODUCTS – Click on Group Login, located towards the bottom of the page

3. Group Name: UWMED
Password (Case Sensitive): SNOWFLAKE

4. You will see the discounted Tickets and Lesson Package available with age breakdown. The prices shown are the Discounted Bulk Ticket rates. Select the Ticket or Lesson that you would like to purchase.

5. The product you selected will now appear. Before the “Add to Cart” button will be activated, you must select the quantity of products. Click Add to Cart.

6. The contents of your cart will appear. If you have multiple products to purchase, you may click Continue Shopping. If not, click Proceed to Check Out once you have verified the cart contents.

7. You do not need to enter a coupon code since the products you have selected are already discounted.

   Enter your information in all fields.

   Please verify your contact information and make any changes necessary.

8. Verify the sale total and the purchaser. Enter your Credit Card information and click Process Sale. You will receive 2 email confirmations shortly after.

9. One of the emails will be your Print at Home Voucher. Please print this voucher and bring it to any Summit ticketing location along with your UW Medicine employee ID.

Lesson Locations and Times:
Ages: 13 and older

Summit Central- Daily 10am, 1pm, *3pm *7pm
Summit West- Weekends and Holidays- 10am, 1pm
*3pm and *7pm Lessons please call in advance: 425-434-7669 ext. 4502

For more information on lessons please call 425-434-6700 or go to http://www.summitatsnoqualmie.com/Lessons-and-Rentals/Daily

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