"Medical Wreckers" takes 1st in basketball tournament

Congratulations to the Medical Wreckers (from Medical Records), champions of the 2010 UWMC Basketball Tournament! 2nd place was awarded to the X-Men (Radiology), and 3rd to Rad Threat (Radiation Oncology). Other participating teams were the Hot Shots (of Espresso) (Gift Shop/Espresso), and three teams from Food & Nutrition Services: The Transporters, The Food Runners, and The Ambassadors. Click here to see pictures from the tournament.

Several other sports tournaments are coming your way: golf, softball and soccer. Be sure to check out pages 14-16 for golf and softball flyers. You can find more information at www.uwmcrecognition.org and clicking on the Events tab.

“Medical Wreckers” takes 1st in basketball tournament

"The strength of the team is each individual member... the strength of each member is the team." ~ Coach Phil Jackson

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Contact information:
Tara Brown
ph 598.7456 fax 598.9169
tarab34@uw.edu
Mailbox 359422
www.uwmcrecognition.org
February Employee of the Month

**STEPHANIE HARRIS**  
Registered Nurse 3  
Medical Specialties

ACCOUNTABILITY: Stephanie has led the Pulmonary Vascular Disease Program for over ten years. In addition to her day job that includes establishing initial contact with the patients before they are evaluated at UWMC and following them at each clinic visit and by phone, she established biannual regional gala fundraising events for the Pulmonary Hypertension Association.

RESPECT: She supports the patients by contacting them regularly by phone, especially in the initiation phase of their treatments when they are subject to extra significant medication side effects, often before the onset of the clinical improvement from the medications.

INNOVATION: She has developed patient/family support groups throughout the state that help patients better cope with these serious diseases.

SERVICE: In addition to supporting the patient/family groups and establishing the biannual gala, she is a national leader in the nursing aspects of the diseases, serving on national councils and giving talks to other nursing caregivers throughout the country.

EXCELLENCE: She is a master of the complicated processes needed to obtain insurance approval for the extremely costly medications needed to treat pulmonary hypertension and other pulmonary vascular diseases.

March Employee of the Month

**ADRIANA LLARES**  
Custodian  
Environmental Services

ACCOUNTABILITY: Whenever Adriana is asked to clean a room, get a cot, mop a floor, or anything else, she does her best and gets things done. Although she is extremely busy, she always finds time to complete tasks. She is accessible no matter how busy she is, returning calls in a timely manner when paged. Evening shift is so busy with discharges and admits that it is imperative to have a housekeeper who is easy to get a hold of and is an expert at her job. Adriana is all that and more!

RESPECT: Adriana is extremely respectful to everyone. She lets me know what her plan is for the day so I can better gauge when a room will be cleaned, for example.

INNOVATION: When Adriana is really busy and can’t make it to my floor at that time, she will call one of her colleagues or her supervisor to help out, such as for STAT cleans. Therefore, I don’t have to wait long for a room to be cleaned.

SERVICE: Adriana goes above and beyond to meet everyone’s needs. For instance, if a patient’s family member needs a cot at 10:00 p.m. and there are “no” empty cots in the house, she will search everywhere and somehow find one for us.

EXCELLENCE: I can always depend on Adriana. She is a joy to work with and a huge asset to 4NE. She does exceptional work.

Nominate someone for the Employee of the Month, Service Excellence Award, or Medical Staff TLC Award!
Winter 2010 Service Excellence Award recipients

BETSY PETO
Administrative Assistant
Surgical Services

(Nomination excerpt) “Betsy is a consummate professional, dependable and loyal, an individual of strong integrity. Whatever the need, Betsy always responds with sincere courtesy and warmth. Betsy is never too busy to help anyone who asks for her help. Her standard response is “how can I help?” If she doesn’t have the answer to a question (a rare occurrence) she goes out of her way to find someone who does. She handles stressful situations with calmness and volunteers to help team members when needed. She seems to sense when members of the team are stressed and works to find a way to help them...”

Read the complete nomination.

CINDY REMINGTON
Operations Supervisor
6 Northeast & 6 Southeast

(Nomination excerpt) “Cindy certainly deserves recognition and reflects the excellence that we all hope to achieve at our fine hospital. Our nursing unit, 6SE, has gone through tremendous transitions over the last six years with the retirement of our long-time manager and the hiring of two new nurse managers and one interim manager. Cindy has been the glue that has held our nursing unit together during these changes...”

Read the complete nomination.

CLARE JUICO
Program Coordinator
Family Medicine

(Nomination excerpt) “...Clare continually does everything she can to assist her colleagues and constituents to our clinical services and educational programs. She has bridged the educational mission of our residency so meaningfully with clinical staff at our sites that it has opened the door for improvements and an atmosphere of sharing and collegiality between School of Medicine and HMC/UWMC staff, as well as numerous other organizations with which our programs are affiliated. Our program would not function as well without Clare’s hard work...”

Read the complete nomination.

KRIS POPE
Administrative Assistant
Center for Clinical Excellence

(Nomination excerpt) “...Kris personifies service excellence in all she does. She responds promptly and with a great attitude to a multitude of situations in the CCE’s main office, whether it’s a patient relations issue, patient safety, process improvement, or simply someone trying to find their way. She is keen to assist with any situation because it is the right thing to do. She is genuinely concerned about patients and shows empathy and compassion when addressing a concern or service recovery...”

Read the complete nomination.
Thank you to Kim Chroninger, Kathy Jensen and Sandy Sullivan, my “go to” people in Materials Management Procurement - always so fast to respond and so very helpful - very much appreciate your outstanding customer service!

-Pam Brown (4.28.10)

I would like to rave about Erik Burns, who goes above and beyond for us at Roosevelt Pharmacy. He delivers our orders from the main, but if he notices that there are carts standing in the lobby with cases of IV fluids, etc. on them, he not only brings them into the pharmacy but he stacks the cases for us, and I don’t believe that is his responsibility. Thanks Erik for saving our backs and doing it with a smile and a great disposition. You are truly a terrific example of an employee who is conscientious, takes his job seriously and delivers superb service. Great job!!

-Shannon Patterson (3.17.10)

I would like to recognize my new colleague in Patient Relations, Bo Second. Bo is such a wonderful addition to our team and brings with her abundant positive energy! She embodies service excellence and is keen to continue to develop in her new role. We are so pleased to have Bo join us and we hope that you will all take a moment to introduce yourselves to her. Welcome Bo!

-Pam Brown (4.28.10)

I would like to rave about Erik Burns, who goes above and beyond for us at Roosevelt Pharmacy. He delivers our orders from the main, but if he notices that there are carts standing in the lobby with cases of IV fluids, etc. on them, he not only brings them into the pharmacy but he stacks the cases for us, and I don’t believe that is his responsibility. Thanks Erik for saving our backs and doing it with a smile and a great disposition. You are truly a terrific example of an employee who is conscientious, takes his job seriously and delivers superb service. Great job!!

-Shannon Patterson (3.17.10)

I can’t say enough wonderful things about Teresa Busch in Social Work. She is so extraordinarily supportive of me in my PCC role.

-Leigh Bell (4.15.10)

I would like to rave about the small Orientation Change team: Kurt O’Brien, Leslie Hampton, Julie Bremer, Robert Brown, Curtis Colvin, and Katie Warner. This team helped do the research and brainstorming to ultimately come up with the new orientation system, which involved lots of time in everyone’s busy schedules. Thanks to all of you for your stellar work - I learned a lot from each of you, and had fun along the way!

-Cheryl Crow (4.27.10)

I would like to recognize the UWMC team of Electroneurodiagnostic (END) Technologists from the EEG and Rehab EMG departments: Stephanie Ferri, Cindy Fujimura, Michele Furman, Richard Martin, Melissa Peterson, Debra Rollevson, Yoro Sangare, Crystal Song, Kathy Zhu, and Barry Lia from Otolaryngology department. These technologists have many areas of expertise and act as eyes and ears for specially trained physicians. The field of END Technology is expanding every year and so are the professionals who practice it. Electroneurodiagnostics is the study of the brain and nervous system. Procedures performed by technologists include electroencephalography (EEG), evoked potentials (EP), intraoperative neuromonitoring (IONM), long term monitoring (LTM), nerve conduction studies (NCS), electroretinograms (ERGs) among others. These dedicated technologists play an important role in performing these various tests to aid in diagnosing such illnesses and problems as epilepsy, central nervous system tumors, migraine headaches, dizziness, strokes, and carpal tunnel syndrome. END week was celebrated on Apr 19-23.

Thank you to these specially skilled professionals. We are indeed lucky to have them in our care team.

-Adele Wirch (4.25.10)

I’d like to recognize Jeni Ward, MA at BJSC. We had a new patient arrive in clinic yesterday for evaluation. While rooming the patient, Jeni discovered the patient had been experiencing chest pain accompanied by other concerning symptoms for almost 24 hours. Jeni quickly and competently assessed the situation, advised both RN and MD of patient status, and offered continued assistance as the medics arrived to transport the patient to UWMC ER for further workup of her symptoms. I am so lucky to be working with Jeni!! Her calm and professional manner, as well as her rapid and comprehensive handling of the situation, make her an exceptional team member! Kudos to Jeni!

-D.D. Lindsley, RN (4.29.10)

Jessica Morris is a very dedicated and hard working individual who loves what she does. Besides her great work ethics, she’s a very warm hearted person whom anyone would be blessed to know. Jessica has helped motivate me to better myself and I thank her for that. Thank you again for all you do!!!

-Fe Valdez (4.21.10)
More Raves!

Dear Aaron Guzik - I think you could tell by the sound of my voice on that Thursday at 4:50 pm how much I needed a spot in Friday’s already impossibly-filled MRI schedule. It was for the young softball pitcher with the dislocated shoulder. His mom was driving him here from Yakima! You were, as always, right there, ready to help out, to work something out, in whatever way you could. We got that patient scheduled and you saved the day by fitting him in! Thank you! Your helpful nature and focus on teamwork is such an inspiration to me and all who work with you!

Gaye S. Guida-Dennis (4.21.10)

Thank you to Ida & James Boeckstiegel and Tracy Love for helping me at the UWMC Basketball Tournament on April 17. Not only would I not be able to man two scoreboards at once, but it’s so nice to spend the day with you watching hoops! Thanks for being there for me.

-TB (4.18.10)

We would like to recognize our post transplant nurses: Naomi Weatherford, Tamara Boyer and Sue Moore. We really appreciate how you all go above and beyond to help the PSS staff provide the best patient care possible. Thank you so much!

Allen, Stormi, Lucky and Kelly
PSS Staff at the Regional Heart Center (4.21.10)

I want to recognize the Medical Centers HR team, particularly everyone involved in recruitment and hiring, for their incredible help during the New Employee Orientation redesign. As we combine orientations between Harborview and UWMC, the HR team has had to revamp some materials and processes, and everyone has done this very successfully and with a positive attitude. Each member of this team is dedicated to providing the smoothest onboarding process possible for new employees, and it really shows! Thanks for your incredible work, now and always!

-Cheryl Crow (4.27.10)

Patricia Williams diligently worked on three patients we admitted with acute liver failure, all of whom had financial shortfall or limited benefit coverage. The Liver Transplant Team strongly felt these patients needed to be on the waitlist immediately. She personally met with all three patients and their family members, counseled them of their respective insurance coverage, and informed them of possible options for additional funding that would help meet the financial gap to qualify for transplant.

In one of these cases, the patient was still about $10,000 short to meet our policy. Patricia went to the extent of presenting her case to upper level management and appealed the patient’s case. She was granted approval by Donna Aasheim to proceed with listing as she counseled the patient further about the financial gap, allowing patient to sign the limited benefit agreement. In the end, she was able to get all three patients approved to be listed for liver transplant before a long holiday weekend.

Patricia truly went above and beyond her call of duty with less than 48 hours to work all three cases simultaneously, not to mention that a long holiday weekend (President’s Day) was ahead and we faced the potential of insurance agencies being closed for the holiday, which would cause further delay in the authorization approval process and risk the patients’ lives.

-Transplant Team (4.21.10)

Lynn Barnhart did an amazing job bridging the gap between the super speedy roll out of eTravel on upper campus, the administrative internal roll out and our UWMC implementation in finance. Of course there are always bumps, but she followed through and helped problem solve all the way. She is an excellent resource and always a lot of help.

-Elaina Fritz (4.22.10)
Thank you to our outstanding administrative support staff Brynn Foster-West, Jackie Sam, Kailey Tollefson & Mikael Steinberg for your dedication and teamwork - appreciate you a lot!!

-Pam Brown (4.28.10)

We nominate Romana Okumura for the panelist of the year award (okay we made the award up): Ramona Okumura, prosthetist, works tirelessly and with grace and a sense of humor to make sure that the needs of her patients are met. Ramona represents the Prosthetics and Orthotics Department at a weekly panel with a physician. This panel can be quite a challenge. Ramona is calm and clear when she presents the patients’ needs. She is a wonderful advocate for her patients. Thank you Ramona - you are the greatest.

-Ann, Stacia, Murray & Walter (4.23.10)

I would like to recognize and thank UWMC Spanish interpreter Jean-Pierre for his assistance on 3/26/10. A Spanish speaking patient came to the cardiology clinic at 5pm on a Friday night just as we were closing. The patient required assistance with his medications and Jean-Pierre went above and beyond spending over an hour helping me with this patient after hours. Thanks Jean-Pierre for all your assistance with this patient!

-Kelley Ramsey (4.26.10)

NICU LPC has something to rave about: The teamwork project submitted for publication got the 2009 Excellence Award in Writing, from the Neonatal Network. Here is the message that we got: “I am pleased to inform you that your manuscript, “NICU Procedures Are Getting Sweeter: Development of a Sucrose Protocol for Neonatal Procedural Pain” has been reviewed by members of our editorial board and has been accepted for publication in Neonatal Network. It is tentatively scheduled to be published in the November December 2010 issue. In addition, your manuscript was selected as the 2009 Excellence in Writing Award Winner.”

-Larisa Mokhnach (4.22.10)

We would like to thank both Phami Lieu and RJ Floresca, MAs, for their hard work in the Regional Heart Center. We appreciate you both very much!

Allen, Stormi, Lucky and Kelly
PSS Staff at the Regional Heart Center (4.21.10)

Dear Dr. Trumble and staff,

On January 9th of this year my husband had an accident with a skill saw and cut the tendons/nerves in his middle and ring finger of his left hand. We were sure this would be a career-ending injury, as he is a police officer and needs full use of his hand to properly do his job. He has been a police officer for the past 20 years and he was devastated to think he may no longer be able to do the job he loves.

After researching on the web we found that you were listed as the top doctor for this type of injury repair. We immediately called your office and we were seen the very next day. Surgery was scheduled that same week.

First of all, we want to say how impressed we were with the whole experience. You and your team were all very compassionate and professional. It is obvious that everyone loves the work they do and truly cares about the patients. The surgery and aftercare all went smoothly, and I am writing today to tell you that for the first time since he was injured, my husband put on his uniform and went back to full duty. He was happy beyond words.

We want to thank all of you for your dedication to your profession.

Thank you so much for everything!! God bless you all.

Sincerely,
Patient’s wife (4.21.10)

Published with the permission of the patient.
More Raves!

Many thanks to Maureen Medina for her timely and expert assistance with a project. Your cheerfulness was also appreciated! Thanks very much!

-Toni Long (4.13.10)

Thanks to Social Work Assistant Cathy Bowdish for her willingness to help out the office. Whether helping with the data transition project, answering phones, or helping with a mailing, Cathy is such a team player and is always cheerful when she comes into the office.

-Nancy & Linda (4.28.10)

Social Worker Krista Murtfeldt went above and beyond with a family that was relatively new to the U.S., who spoke only in a dialect in which there was one interpreter. During prenatal care, Krista discovered that two of the family’s children were not enrolled in school and received no medical care. Krista managed to keep this family engaged in care while tackling these issues during the mom’s pregnancy and after delivery, way beyond the scope of what we usually deal with as part of care in the MICC.

-Sarah Matthews (4.28.10)

I want to praise the efforts of Chanh Ong, Sr. Computer Specialist/DBA UW Medicine Accounting. Chanh developed a script that counts the number of pages in multiple PDF files and tallies them into a single text file. This functionality saves us from having to manually open each file to see and record the page count. These counts are a required element of the UW’s response to external auditors known as “RACs”. The annual volume of page count files is in the thousands, so Chanh’s work speeds up our process considerably. Kudos to him for creating such a useful tool. The UW is fortunate to have talented staff like Chanh.

Rob Brown (4.28.10)

I would like to let you know that we have two new RNs in the SSC - Amaka Akinade and Michelle Punt. Also, two of our RNs have been accepted to Grad School here at the UWMC - Amaka Akinade and Sarah Whitehead. We have a new Medical Assistant Alena Yeremenko as well.

-Bente S. Dalby (4.2.10)

One of the providers in the MICC stopped to tell me about a new patient she had met with who told her a story about an interaction with (Social Worker) Teresa Williams several years ago. The patient had to terminate a pregnancy for medical reasons and it sounded like an especially wrenching situation. The patient told the MICC ARNP that meeting with Teresa was not only helpful, but she still keeps in her bedside table a note that Teresa wrote her that she looks at frequently for comfort.

-Sarah Matthews (4.28.10)

There were some insurance issues regarding my recent visit to UW Medicine. I called your center this morning, and Ellen Rose took the call. She is very warm, understanding, and quick to find the root cause of the problem. She took actions right away, and updated me with the result. I am so grateful to her compassion to the patients. I have been having some serious health problems, and I came to UW for expert opinions. I am so lucky to have Ellen to handle my issues. She is wonderful. Thanks a lot.

-Patient (4.26.10)

Published with the permission of the patient.
More Raves!

Jane Blackwell, UWMC’s ADT Site Coordinator
We’d like to thank Jane Blackwell, our UWMC ADT Site Coordinator, for the fabulous job she did during our validation session the week of April 19th! Jane made everyone feel calm and comfortable as the End Users took the key board over and began working with the new Epic functionality that will go live across UW Medicine on August 1st. Jane shines in many ways, including her work on End-to-End testing and workflow documentation, and in her commitment to and focus on standardization between facilities (HMC UM and UWMC CM). She goes the extra mile and tackles resistance wherever it arises.

-CHARMS team (4.29.10)

Matt Gill, Epic ADT Analyst
Matt has been nominated for special recognition for his incredible responsiveness (instantly answering emails – even after hours!) and for his expertise when it comes to complex design guidance and his flexibility in meeting team members’ varied (and sometimes conflicting) needs. But most especially, Matt has taken the initiative to learn more about operations so that he can ask the appropriate questions to improve or recommend better workqueue design. Thanks, Matt! The entire team appreciates your excellent work!

-CHARMS team (4.29.10)

Our IT Team
The CHARMS Project IT Team (HB IT; ADT IT; Masterfiles and Reporting) collectively received our coveted “Golden Flyswatter” Award at the April 10th All Hands Meeting, and we’d like to recognize them here for their many successes in defect management and resolution!

-CHARMS team (4.29.10)

David Angiuli, UWMC’s HB Site Coordinator
David is one of the longer-term contractors on our project. He has been doing a fabulous job with End-to-End testing and with resolving defects for the whole team, not just UWMC. He’s proactive and responsive, and always goes the extra mile – doing research and digging for information – to get folks the right answers.

-CHARMS team (4.29.10)

Jerry Brooks, PFS HB Application Manager
The CHARMS Project Team would like to recognize and thank Jerry for his incredible work on the project thus far. Since Kick-Off, Jerry has expertly guided his team through the complex maze of tasks that have been necessary to bring us this close to our August 1st Go-Live, and we won’t be able to finally get there without him! Jerry has been an integral part of all aspects of the project, but his main area of focus has, of course, been hospital billing. His leadership has been instrumental in the development of HB/PFS business requirements, future state workflows, application design, and training materials. Jerry’s commitment to the validation and workflow reengineering sessions and “cracking the whip” to complete these efforts has been critical to their success. Jerry has collaborated closely with Kristie Kujawski, our Training Manager, and her team to develop training materials. He’s been on point to assure that Epic best practices have been followed, and he’s putting an enormous amount of work into the project’s detailed deployment plan, including activation and cutover activities. He is always willing to provide leadership and support when needed in challenging areas such as research billing design, coding processes, and claim testing. Most recently, Jerry and his team have been providing mission-critical support to our testing effort, providing crucial input on testing scenarios and researching and resolving defects. Jerry is a critical member of the CHARMS team and we greatly appreciate all of his hard work!

-CHARMS team (4.29.10)
Join Team UW Medicine at the “March for Babies” on Saturday, May 15, at Seattle Center. Sponsored by the March of Dimes, this 5k walk brings together 10,000 people for the common goal of giving every baby a healthy start to life.

You can join the team at www.marchforbabies.org/team/uwmedicine (click on “Join This Team”). Please select your t-shirt size and enter Airlift Northwest, Harborview, Northwest Hospital, UWMC, UW Physicians, UW Physicians Network, or UW School of Medicine in the organization box. After creating a personal profile, you can use the website to send e-mail messages and e-cards, inviting friends and family to walk with you and be your sponsors. For more information, contact Sarah Arkoosh at 598.1833 or sarkoosh@uw.edu.

Relay for Life Team Honors Janet Parker

The American Cancer Society’s Relay For Life gives people in communities across the globe a chance to celebrate the lives of people who have battled cancer, remember loved ones lost, and fight back against the disease. Teams take turns walking or running around a track or path. Relays are overnight events up to 24 hours in length. The Relay event at UW takes place on May 22-23 from 2 to 8 p.m.

A team is being formed in honor of Janet Parker, a former Volunteer Services staff member who succumbed to breast cancer this past November. The only requirement for participation is to pay a $15 registration fee. Money raised beyond that through pledges is encouraged and helps support services provided by the American Cancer Society. If you are interested in participating in the team honoring Janet Parker, please contact Darrah Kauhane-Floerke at 808-306-4406 or acsuw@uw.edu. The Relay for Life web site address is www.uwrelay.org.

Photo Scavenger Hunt

Photos are a great way to share experiences and perspectives, not to mention show off your creative side. Each issue of “RamPAGE” features a photo scavenger hunt word or phrase - YOUR job is to take a picture that illustrates it. Interpret the word or phrase however you like - be it a verb, noun, adjective, plural or singular, or pun. Sometimes the word or phrase will be conceptual, so creative interpretation is encouraged.

The next phrase is CONTRAST

According to Webster’s...“contrast” means
1 a : juxtaposition of dissimilar elements (as color, tone, or emotion) in a work of art, b : degree of difference between the lightest and darkest parts of a picture
2 a : the difference or degree of difference between things having similar or comparable natures, b : comparison of similar objects to set off their dissimilar qualities: the state of being so compared

Let these definitions act as a starting point!

There is no limit on equipment used (camera, cell phone, etc.), or printing media. Photo-shop or similar software may be used.

Submit your digital photos to tarab34@uw.edu, or mail print copies to Box 359422 (include your name and return box number). Photos will be shared in the next issue of “RamPAGE.”

CONTRAST entries are due Friday, May 28.

View the ZEST photo entries.

View more UWMC photos at www.uwmcrecognition.shutterfly.com.
WELCOME to UWMC!

March 8
Elisa Allen – Laboratory Medicine
Margaret Bolger – MICC
Lauren Cottrell – Pat Fin Svc-Admin
Aliya Greenspan – OR Roosevelt
Tamnit Haile – Food & Nutrition Services
Robert Hinton – Maintenance
Quynh Le – Anesthesiology
Lora Lindsey – Med Centers Staff Svcs
Caley Moehring – Hospital Security
Joy Murphy – Volunteer Services
Nadia Ponomarenko – HIM Medical Records
Michelle Punk – Surgical Specialties
Joseph Rengstorf – Volunteer Services
Marlo Renomeron – 4NE Medical-Surgical
Diane Risan – Clinical Resource Mgmt
Yalem Tafere – 5S
Johna Vickers – CHDD
Heather Welsh – Resource Team M/S

March 22
Amaka Akinade – SSC
Melonie Delozier – 8NE SCCA HSCT
Katie Donze – 7NE
Carmella Franz – Center for Clinical Excellence (QA&I)
Rachel Gandofo – 5NE
Sarah Hansen – Patient Nutrition
Sarah Hopkins – Volunteer Services
Bozena Jakubik – 6NE
Hilary Law – 5NE
Alexis McCauley – Pre-Surgery Clinic
Jennifer McFall – Pre-Surgery Clinic
Susanna Myers – Neurosurgery
Teresa Strathy – Teleservices
Stephanie Swazer – Ambulatory Floats
Bettina John Trup – PACU
Kimbereleyeuliani Tuazon – Radiation Oncology
J. Scott Waddell – Hospital Security
Paulina Weiss – 8NE SCCA HSCT
Alena Yeremenko – Surgery Clinic

April 12
Becky Bayern – Digestive Disease
Alisa Clein – Radiology-Diagnostic
Cecilia Cordova – Obstetrics/Gynecology - Midwife Program
Marta Coughenour – Otolaryngology Clinic
Samson Deal – 7SE
Celeste Egans – PACU
Deborah Eraker – Center for Pain Relief
Sharon Fitzgerald – 7SE
Tatyana Freutel – 4NE Medical-Surgical
Joseph Gabriel – Clinical Engineering
Nina Gazonas – UWMC Pharmacy
Jessica Hamik – Maternal Infant Care C
Michelle Hamilton – 8NE SCCA HSCT
Toni Hart – HIM Medical Records
Stephen Howey – Clinics Administration
Gigi Jhong – 5NE
Shayna Johnson – Anesthesiology
Megan Johnston – Pre Surgery Clinic
Kelan Kluge – Materials Management
Tyron Lund – Anesthesiology
Joe Manrique – 4NE Medical-Surgical
Berina Mazila – 6NE Medical
Kaitlyn McDow – OR Roosevelt
Kayla McMillan – Urology Clinic
Divina Nobleza – HIM-Medical Records
Scot Noel – Radiology Diagnostic
Jaymie Perez – 6NE
Kyle Petrick – 8NE SCCA HSCT
Ethan Procter – Patient Care Coordinators
Jennifer Quilter – Pat Fin Svc-Admin
Keena Ramirez – 5NE Medical-Surgical
Maria Reyes – Environmental Services
Katie Rupe – 4NE Medical-Surgical
Louie Sanchez – HIM Medical Records
Jana Sauer – UWMC Accounting
Jonathan Scott – Materials Management
Kathy Shrauner – UWMC Pharmacy
Katy Smart – Laboratory Support Services
Christine Stagner – 7SE
Jacqueline Wallace – Maintenance
Sergey Yerokhin – Maintenance

The “Recognition RamPAGE” features a “Welcome” section for new UWMC employees and a “Congratulations” section for employees who reached a milestone anniversary in a given month. If you reached a milestone anniversary and do not see your name on the corresponding list, or if your name is inaccurately included, please contact Kylene Luhrs in Human Resources at 206.598.6116 or kcluhrs@uw.edu.

*UWMC staff and medical staff that reach a milestone anniversary in 2010 will be invited to the Service Awards Celebration in 2011.*
Congratulations & Thank You!

Folks who reached a milestone anniversary in April & May 2010

**April**

Rosa Alvarez – Environmental Services (5 years)
Bonnie Anderson – Radiology - Diagnostic (30 years)
Margaret Anderson – Clinics Administration (15 years)
John Richard Ascherl – Operating Rooms (20 years)
Sherri Balmain – 8NE Oncology (10 years)
Paula Bayou – UWMC Pharmacy (10 years)
Sara Bean – Special Procedures O/P (15 years)
Leigh Bell – Patient Care Coordinators (15 years)
Michael Bell – UWMC Pharmacy (5 years)
Jennifer Bielitzki – Maternal Infant Care Center (10 years)
Louis Boitano – Respiratory Care Services (15 years)
Christine Bundy – HIM - Medical Records (15 years)
Tara Cannava – UWMC Administration (15 years)
Jean Casayuran – Environmental Services (10 years)
Kara Arthene Centioli – Perinatal Daily (10 years)
Mary Chin – Anesthesiology (20 years)
Patti Ann Daraskavich – 8NE Oncology (10 years)
Suzanne Edwards – Emergency Department (5 years)
ROBERT Field – 7NE Oncology (10 years)
Rebecca Gaulin – Pathology - Administration (5 years)
Mihret Negash Gebremicael – Environmental Services (5 years)
Alganesh Gebreselassie – Environmental Services (5 years)
Angelina Gelacio – Patient Nutrition (20 years)
Linda Golley – Interpreter Services (10 years)
Andrea Hanses – 8NE Oncology (10 years)
Janelle Hilbert – HIM - Medical Records (10 years)
Louise Hollingsworth – 4SE Medical Surgical (5 years)
Cheryl Jacob – 8N Rehabilitation Medicine (5 years)
Kenneth Kanfoush – 8NE Oncology (10 years)
Kham Keopraseurt – Environmental Services (25 years)
Laurette Loera – Physical Therapy (5 years)
John Richard Looney – Materials Management (5 years)
Tracy Love – Volunteer Services (20 years)
Diane Lynn – 8NE Oncology (10 years)
Pilar Martas – 8NE Oncology (10 years)
Brian McInnis – Operations & Maintenance (25 years)
Donna McInnis – Pathology - Administration (20 years)
Mark McCormick – BSE Infusion (20 years)
Cynthia McKinney – Financial Services - Counseling (5 years)
Alicia Mendoza – Financial Services - Counseling (5 years)
Catherine Morgan – Pathology - Administration (25 years)
Terrie Paine – Patient Care Information Services (10 years)
Elizabeth Peto – Operating Rooms (5 years)
Margie Rice-Tynes – Maternal Infant Care Center (5 years)
Margaret Sanborn – Finance and Budget (5 years)
Sandra Slater-Duncan – UWMC Administration (5 years)
Rolando Sugatan – Environmental Services (5 years)
Estela Tabangcura – Environmental Services (10 years)
Mulu Tesfasion – Environmental Services (5 years)
Debra Thomas – 8NE Oncology (10 years)

**May**

Elsa Bereh Environmental Services (10 years)
James Black – Psychiatry (20 years)
Arleen Blank – Perinatal Daily (15 years)
Raymond Buchman – 5E Critical Care (5 years)
Bee Chua – UWMC Pharmacy (10 years)
Natividad Cosio – HIM-Medical Records (10 years)
Lissa Dellinger – Social Services (20 years)
Joselyn Deveyra – 6SE Orthopaedics (5 years)
Philip Doherty – UWMC Pharmacy (5 years)
Molly Drinkwater – Patient Care Coordinators (25 years)
Goitom Fikak – Clinics Administration (10 years)
Leslie Hampton – Nursing Staff Development (15 years)
Forrest Haskell – Clinical Engineering (15 years)
Jana Huddleston – Patient Nutrition (25 years)
Julie Lapp – UWMC Accounting (10 years)
Lulu Lee – Resource Team (10 years)
Tamara Elaine – Magnuson Operating Rooms (10 years)
Sheila McGregor – Special Procedures O/P (10 years)
Beth Meyensburg – Nuclear Medicine (5 years)
Myoung-Hae Moon – Materials Management (30 years)
Jill Morrow – Digestive Disease Center (5 years)
Carla Neely – PCS Administration (10 years)
Lori Nelson – Clinics Administration (10 years)
Janet Palmeri – Social Services (20 years)
Edward Peterson – Operations & Maintenance (20 years)
Sheila Pierce – 5E Critical Care (15 years)
Josette Pierre-Antoine – Medical Specialties Clinic (10 years)
Jewel Rodarte – Materials Management (5 years)
Christine Sampson – Maternal Infant Care Center (5 years)
Rita Sanger – Clinics Administration (10 years)
Tamarad Schendel – Maternal Infant Care Center (15 years)
Amelia Shaw – 5E Critical Care (5 years)
Janice Lee Sim – Patient Care Coordinators (10 years)
Sharon Sparrow – Teleservices (25 years)
Sakar Stileman – Radiology - Diagnostic (15 years)
Mary Angela Viray – 5E Critical Care (5 years)
Naomi Weatherford – Cardiac Diagnostics - EKG (15 years)
Alison Wynne – Cardiac Diagnostics - EKG (5 years)
Marna Yates – 6N Neonatal ICU (30 years)
Paul Zini – Radiology - Diagnostic (20 years)
May Healthcare Observances
Month-long Observances
Allergy and Asthma Awareness Month, American Stroke Month, Arthritis Awareness Month, Arthritis Walk®, Better Hearing and Speech Month, Better Sleep Month, Bike Month, Clean Air Month, Critical Care Awareness and Recognition Month, Healthy Vision Month, Hepatitis Awareness Month, High Blood Pressure Education Month, Huntington’s Disease Awareness Month, Lupus Awareness Month, Lyme Disease Awareness Month, Melanoma/Skin Cancer Detection and Prevention Month®, Mental Health Month, Motorcycle Safety and Awareness Month, Multiple Chemical Sensitivity Awareness Month, NF (Neurofibromatosis) Awareness Month, Older Americans Month, Oncology Nursing Month, Osteoporosis Awareness and Prevention Month, Physical Fitness and Sports Month, Run a Mile Day, Stroke Awareness Month, Teen Pregnancy Prevention Month, Trauma Awareness Month, Tuberous Sclerosis Awareness Month, Ultraviolet Awareness Month

Other Health Observances
1-7 Physical Education and Sport Week
2-8 Anxiety and Depression Awareness Week
2-8 Children’s Mental Health Week
2-8 Hug Holiday Week
2-8 North American Occupational Safety & Health Week
3-7 Mental Health Counseling Week
4-10 Healthcare Access Personnel Week
5 Anxiety Disorders Screening Day
5 Asthma Awareness Day on Capitol Hill
6 Children’s Mental Health Awareness Day
6 Occupational Safety and Health Professional Day
6-12 Nurses Week (Day, 6)
9-15 Alcohol and Other Drug-Related Birth Defects Week
9-15 Food Allergy Awareness Week
9-15 Hospital Week
9-15 Nursing Home Week
9-15 Women’s Health Week
10 Women’s Check-up Day
10-16 Stuttering Awareness Week
12 School Nurse Day
12 CFS Awareness Day
12 Fibromyalgia Awareness Day
12 Florence Nightingale’s Birthday (1820-1910)
16-22 Emergency Medical Services Week
17-21 Neuropathy Week
17-23 Medical Transcriptionist Week
18 HIV Vaccine Awareness Day
19 Employee Health and Fitness Day
24-30 Recreational Water Illness Prevention Week
24-June 6 Click It or Ticket National Mobilization
25 Missing Children’s Day
26 Senior Health and Fitness Day
31 No Tobacco Day (World)

June Healthcare Observances
Month-long Observances
Aphasia Awareness Month, Fireworks Eye Safety Month, Hernia Awareness Month, Home Safety Month, Men’s Health Month, Scleroderma Awareness Month, Vision Research Month

Other Health Observances
1 Healthcare Recruiter Recognition Day
5-12 Dystonia Awareness Week
6 Cancer Survivors Day
6-12 Headache Awareness Week
6-12 Sun Safety Week
7-11 Vascular Nursing Week
10-17 Nursing Assistants Week
10 Career Nursing Assistants’ Day
14 Blood Donor Day (World)
14-18 Healthcare Risk Management Week
14-20 Men’s Health Week
16 Time Out Day
21 ASK (Asking Saves Kids) Day
21-27 Deaf-Blind Awareness Week
27 HIV Testing Day
27-July 5 Eye Safety Awareness Week

Click here for a comprehensive list of health care observances.

Mark your calendar!

Saturday, August 7 - UWMC Golf Tournament - Willows Run. Flyer on page 14.

Saturday, August 14 - UWMC Softball Tournament - Lower Woodland playfields. Flyer on page 16.

Saturday, September 25 - UWMC Soccer Tournament - UW’s IMA field turf. More information to come.
Special Seattle Mariners Ticket Offer
UW Medicine

Round up your friends and family members for some exciting Major League Baseball action at Safeco Field! Special discounted group seating has been reserved exclusively for UWMC employees and is available for you to purchase online.

GAME DATE: Friday, April 16 vs. Detroit Tigers – 7:10 pm
PROMOTION: Griffey “The Kid” Bobblehead (first 30,000 fans through the gates)
DEADLINE TO PURCHASE: Monday, April 12 at NOON or while supplies last- limited availability

GAME DATE: Friday, May 7 vs. Los Angeles Angels – 7:10 pm
PROMOTION: Griffey “‘95 Slide” Bobblehead (first 30,000 fans)
DEADLINE TO PURCHASE: Monday, May 3 at NOON or while supplies last- limited availability

GAME DATE: Friday, June 18 vs. Cincinnati Reds – 7:10 pm
PROMOTION: Junior & Ichiro “Cooperstown Bound” Bobblehead (first 30,000 fans)
DEADLINE TO PURCHASE: Monday, June 14 at NOON or while supplies last- limited availability

GAME DATE: Friday, August 27 vs. Minnesota Twins – 7:10 pm
PROMOTION: Ichiro Bobblehead (first 20,000 fans)
DEADLINE TO PURCHASE: Monday, August 23 at NOON or while supplies last- limited availability

PRICING: $11 View Reserved Seating (normally $20)

>>TO ORDER UP TO 24 TICKETS:

To purchase tickets for April 16, May 7 or June 18, click the address below (or copy and paste into your web browser):
https://oss.ticketmaster.com/html/go.html?l=EN&t=mariners&o=1298653&g=833
To purchase tickets for August 28 only, click the address below (or copy and paste into your web browser):

1. Select “Find Tickets” then enter UWMC as your promo code and click “Verify” (ignore the “e-mail address” option).
2. You will need to use the “Create an Account” option on the right side of the following page. This is a Seattle Mariners Group Account (NOT a Ticketmaster account) and will consist of your e-mail address and a unique password that will enable you to order tickets for future Mariners events. Note: If you have previously purchased through this system and already have an account created, please proceed with your existing account information.
3. You will be able to locate your seating, purchase your tickets, and print your tickets instantly- all from your home or office computer!

>>TO ORDER 25 OR MORE TICKETS (or if you require wheelchair seating):

Please call Elizabeth McCloskey at (206) 346-4519.

• Groups of 25 or more will have their group name displayed on the scoreboard following the 4th inning.
• Groups of 40 or more will receive two additional complimentary tickets along with the group.

Thank you and we look forward to seeing you at Safeco Field!
Don’t miss your chance to join the
7th Annual UWMC Golf Tournament!

Saturday, August 7
Willows Run - Eagle’s Talon
10402 Willows Road NE, Redmond

Who: UWMC, Harborview and School of Medicine employees, family & friends
What: 18 hole, 144-person, shotgun tournament, followed by lunch & prizes
When: Registration opens at 6:00 a.m. Tee time is 8:00 a.m.
Fee: $85 per person – includes light breakfast, lunch buffet, greens fees, golf cart (with GPS), golf range, and special contest markers

Click HERE to register online!

Presented by your UWMC Recognition Team - www.uwmcrecognition.org
For more information contact Tara Brown - 206.598.7456 - tarab34@uw.edu
7th Annual UWMC Golf Tournament
REGISTRATION FORM
Click HERE to register online!

Saturday, August 7th
Willows Run Golf Complex – Eagle’s Talon course
Registration opens at 6:00 a.m., and tee time is 8:00 a.m. sharp.
Open to all UWMC, Harborview, School of Medicine employees, family & friends.
Registration fee is $85 PER PERSON

Tournament details:
• 144 person “shotgun” style tournament
• Scoring is a 4-man scramble format
• Registration fee covers greens fee, golf cart, light breakfast, lunch and prizes
• Payment must accompany registration form to secure your spot
• Register as a 4-person team or an individual. Individuals will be grouped in a 4-person team.
• All skill levels are welcome

Please complete this form:

Team Name: ____________________________________________________________

Golfer 1: _____________________________________________________________
Department/Affiliation: ____________________________
Phone #: ____________________________
Email*: ____________________________
Cash or Check: ____________________________

Golfer 2: _____________________________________________________________
Department/Affiliation: ____________________________
Phone #: ____________________________
Email*: ____________________________
Cash or Check: ____________________________

Golfer 3: _____________________________________________________________
Department/Affiliation: ____________________________
Phone #: ____________________________
Email*: ____________________________
Cash or Check: ____________________________

Golfer 4: _____________________________________________________________
Department/Affiliation: ____________________________
Phone #: ____________________________
Email*: ____________________________
Cash or Check: ____________________________

*Please provide email so we can send any updates and a follow-up survey about the tournament.

Please make checks payable to: UWMC Special Events.
Return completed form with payment to Tara Brown
Box 359422, UW Tower 7th floor
(Tara Brown / UWMC-OD&T / Mailbox 359422 / Seattle, WA 98195-9422)

If you have any questions contact Tara Brown
206.598.7456, tarab34@uw.edu
www.uwmcrecognition.org
2010 UWMC Softball Tournament

Saturday, August 14
Lower Woodland Playfields
N 55th St & Green Lake Way N, Seattle

Captains meeting is Tuesday, August 3
11am-12pm in Plaza Cafe C

- Open to UWMC, Harborview and School of Medicine staff, faculty, family & friends
- Teams must field 5 men and 5 women per game
- At all times, a minimum of 5 players on the field must be UWMC/HMC/SoM members
- 1st, 2nd and 3rd place gets t-shirts and trophy!
- Minimum age is 16
- Double elimination
- Experienced umpires
- Maximum tournament size of 12 teams - sign up early!
- $100 team fee and roster must be submitted by Tuesday, August 10
- Contact Tara Brown - 206.598.7456 - tarab34@uw.edu or visit www.uwmcrecognition.org